## NSW ANNUAL REPORT 2011–12

#### Acknowledgements

The Australian Government funded programs of Alzheimer's Australia NSW are: the National Dementia Support Program (NDSP) which includes early intervention or Living with Memory Loss program; National Dementia Helpline and Referral Service; Counselling Services; Education and Awareness; Dementia Memory Community Centres (at North Ryde, Bega, and Port Macquarie); Regional Partnerships (with the Murrumbidgee Local Health District; Greater Western Local Health District, and the New England Division of General Practice); and includes part funding of the library and some education services. The Australian Government has also funded the Bega Mobile Respite Team through the National Respite for Carers Program (NRCP).

The NSW Government, through NSW Family and Community Services (Ageing Disability & Home Care) and NSW Health funds a number of programs including the Dementia Advisory Services (Mid North Coast, St George/Sutherland, Bega, Snowy Mountains/Bombala, Southerland Highlands and Wingecarribee shires), Carer Education, Support Group Leader Training Program and Dementia Awareness Week activities.

We would also like to acknowledge the generous support from numerous clubs, trusts and foundations, with whose help we are able to broaden awareness to many communities and support people living with dementia across NSW.

Alzheimer's Australia respectfully acknowledges the Traditional Owners of the land throughout Australia and their continuing connection to country. We pay respect to Elders both past and present and extend that respect to all Aboriginal and Torres Strait Islander people who have made a contribution to our organisation.

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#### Senior Management Team

CEO: The Hon. John Watkins

CFO: Chris Champ

GM Marketing & Communications: Andrew Mills

GM Services: Robyn Faine

GM HR & Volunteers: Anneliese Coghlan

GM Media: Sarah Price

GM Policy & Information: Brendan Moore

GM Fundraising: Simon Crowson

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**Photo:** AA National President Ita Buttrose AO OBE, in Sydney promoting awareness on Valentine's Day, 14 Feb 2012 as part of our 'Fight Dementia' campaign calling for increaded government funding for people living with dementia.

## WSION

A society that is committed to the prevention of dementia, and that values and supports people living with dementia.

## MISSION

To minimise the incidence and impact of dementia through leadership, innovation and partnerships in advocacy, policy, education, services and research.

## ALZNSW STRATEGIC PLAN MAJOR GOAL AREAS

For the general public

We aim to build a community that understands effective riskreduction strategies, where the stigma around dementia is reduced.

#### By 2015

- We will significantly increase the understanding of dementia risk-reduction strategies across NSW
- We will significantly reduce the stigma about having dementia.

2

For people with memory concerns

We aim for a more timely diagnosis for people with memory concerns with a smooth referral to AlzNSW for early intervention support.

#### By 2015

- Working with GPs, specialists and others, we will put in place measures and tools to improve timely dementia diagnosis and easy referral of diagnosed patients to us
- We will raise awareness of dementia and AlzNSW
- We will add new support programs tailored for people newly diagnosed and their carers

C

For people living with dementia and their carers

We aim to significantly improve the quality of life for people living with dementia and their carers, through service improvement initiatives and partnerships with other organisations.

#### By 2015

- Reach: we will increase the reach of our current services to areas in most need (Western Sydney, Greater Western NSW, Tweed, Illawarra) and underserved client groups (younger onset dementia, culturally and linguistically diverse (CALD), and Indigenous groups)
- Quality: we can demonstrate that all our programs deliver the outcomes that make a difference to people living with dementia and their carers
- Influence: we have demonstrated thought-leadership and innovation in the sector and worked in collaboration with others to develop excellence in dementia service delivery and policy.

4

Build a strong organisation and sector

To support all these activities, we aim to increase funding to us and the dementia sector and strengthen our organisation.

#### By 2015

- We will achieve a sustainable funding base by maximising Government funding and increasing non-Government fundraising by 10-20% pa
- We will increase our social and medical research funding by 20%pa
- We will invest further in our people and systems
- We will continue to actively support more national initiatives

## CHAIRMAN'S REPORT

## DEMENTIA WAS MADE THE NINTH NATIONAL HEALTH PRIORITY IN AUGUST 2012 - PARTLY AS THE RESULT OF VIGOROUS LOBBYING FROM ALZHEIMER'S AUSTRALIA.



This has been a busy and productive year. Many things have been advanced significantly, but many more things remain on our 'to do' list. Chief among these is the need to move towards a national organisation – we are supportive of such an organisation with an appropriate structure and the excellent National President has a national profile.

But first it is necessary to mention our staff. It is professional and the people on it are well trained. Other organisations regard ours as the benchmark against which they assess people, and we hear many complimentary and favourable things about our excellent staff. It is a pleasure to work with other organisations in this service area. In this regard, it was sad to see this year the death of Sue Sackville who died in April of cancer. She was a valued and valuable member of our team and we are sad at the events. Her behaviour throughout her illness was brave and appropriate. That she remained working for so long was a wonderful testament to her and our thanks go to her immediate co-workers and to the most senior levels of the Senior Management Team for the way this was made possible.

We had the March in Canberra on 13 October 2011 with our new branding. It was a great success and got for us much excellent publicity. Our new branding itself has attracted much positive comment.

We launched an upgraded national website (and some parts of it are still being rolled out). Some teething problems are occurring but progress towards an effective National system is progressing well.

At the turn of the year we had a "Fight Dementia" campaign and in February we had a Valentine's Day Campaign with thousands signing up to send postcards to our Federal Leadership.

When the Federal Budget came down there was a commitment of \$268 million over five years to tackle dementia. We need more of course. We are seeking still to get some extra research funding (we are seeking \$200 million).

Dementia was made the ninth National Health Priority in August 2012 – partly as the result of vigorous lobbying from Alzheimer's Australia.

During the year the Board was strengthened by the appointment of former Deputy Director of Health Dr Richard Matthews AM and will be strengthened further should Jerry Ellis AO join the Board. We have an excellent Board with the interests of people with dementia always before them.

We had visits from Prof John Breitner in September 2011 and from Prof Sube Banerjee in May 2012. Both spoke at some public forums in Sydney.

Several excellent initiatives resulted in the year in the launch of the NSW Dementia Services Framework, the AlzNSW Discussion Papers number 3 and 4 on "Building dementia and age-friendly neighbourhoods", and on "What prevents people with dementia making plans for their future". There was also a new paper from Deloitte Access Economics on "Dementia prevalence in NSW".

We are now 30 years old and this has been a notable year among the thirty. It is the next 30 years that we think about now.

This is my last report as a new Chairman will be in place next year. The organisation is stronger if there is a regular turnover. Accordingly I will stand down as Chairman but, if re-elected, will stay on the Board while someone else sits in the Chairman's seat.

It is going to be a tumultuous time with increasing numbers of people with this awful disease, with services that are inadequate, and with very talented people needing support for the excellent research they do into this area.

Popume

**The Hon Professor Peter Baume AC**Chairman

## CEO'S REPORT

## THIS YEAR WE HAVE DEVELOPED A NEW STRATEGIC PLAN THAT WILL GUIDE OUR WORK FOR THE NEXT THREE YEARS.



What an amazing twelve months for Alzheimer's Australia NSW!

Our new branding launched last year has been warmly received and has increased our visibility and activity. Our fundraising efforts have become more professional and more successful enabling us to increase our reach and our services. Our advocacy at State and National level has been warmly received by the community and recognised by our political leaders. Our services continue to grow in availability and quality right across the State. Our policy and information services are thriving with high quality publications and materials.

Our media coverage continues to grow in every medium and awareness of the cause is developing rapidly. Our staff is stable and committed. Our senior management focussed and determined to see change.

In geographical terms we continue our activities in established centres and are spreading our reach and especially concentrating on new areas of the Tweed and Illawarra whilst not forgetting the greatest concentration of dementia in NSW, which is found in Western Sydney.

We work well with our sister organisations in other States and Territories and support our National Office. With Ita Buttrose as our National President we have a unique opportunity to develop our awareness and activity.

This year we have developed a new Strategic Plan that will guide our work for the next three years. It is practical, professional and inspiring in its intent and will provide a template for our growth and development.

In particular I wish to thank everyone who has supported us through the year. Those who have volunteered, donated and supported our cause. Those who have partnered our efforts and helped in our successes. Those who have received our services and advocated on our behalf. We are very fortunate to have such support from our community.

I would like to pay special tribute to our professional, enthusiastic and most compassionate staff who

provide such high quality care and service across NSW to people living with dementia and their families and carers. Day in, day out they provide counselling, information, education, care and guidance, understanding and support to thousands of citizens in need, in every corner of our State. They work hard and never lose sight of our mission to value and support people living with dementia and minimise the impact of dementia on their carers, families and communities. I am very proud of the work they have done and the great outcomes they have achieved in the past year.

Our Board, all highly committed, talented and all volunteers, also deserve our thanks and recognition. Under the guidance of The Hon. Professor Peter Baume AC, a remarkable and universally admired Australian, they have provided thoughtful and measured guidance and leadership to our staff and organisation. The success of the last 12 months is the result of their support and focused guidance.

In closing, I wish to pay tribute to the many volunteers, carers, family members, spouses and friends who we have had the privilege to interact with through the year. We have seen them act with compassion, loyalty, care and great love in so many situations. They deserve our support and enduring respect.

It is, however, the people diagnosed with dementia that deserve the final word. It is for them that we are united in our enthusiasm and effort. Our duty is to protect and support them, to comfort and guide them, to give them opportunities to live happy and fulfilling lives, to advocate for them and to remind our community that they deserve our regard and continuing respect. We will continue to undertake that challenge and privilege in the future knowing that it gives purpose, dignity and value to our efforts every day.

The Hon John Watkins
Chief Executive Officer

John Watkins



## **OUR AMBASSADORS**



AlzNSW Ambassadors pictured L to R: PJ Lane, Maxine McKew, Sir Michael Parkinson CBE, Ita Buttrose AO OBE (also AA National President), Natarsha Belling, and Doris Younane.

#### **OBITUARY**



#### Sue Sackville

Sue Sackville, our Chief Financial Officer, sadly passed away in April 2012. Sue joined the organisation in December 2005 and quickly grew to become a key member of the team.

AlzNSW CEO The Hon. John Watkins said Sue was a great woman who valued her relationships with staff and really loved working at Alzheimer's Australia." She was a highly respected member of the staff and Senior Management Team and was a well-trained and highly capable Chief Financial Officer," John said.

"Sue was a wonderful work colleague but we know that never far from her attention, love and loyalty were her husband, Ken, and their children, William, Sarah and Leah.

"Alzheimer's Australia is a stronger, better and more caring organisation because of the work done by Sue Sackville. Her skills and hard work have brought benefits to thousands of people across NSW living with dementia, and to their families and carers. She will be sadly missed."



#### John Craig

It is with sadness that we note the passing of John Craig OAM. John has been an active supporter of AlzNSW since his presidency with Sydney Rotary helped raise \$210,000 towards building a Family Resource Centre in North Ryde. In 1993 John became a member of the Board of Directors and remained an active member of the Board until his resignation in 2004, holding the positions of President from 1994 to 1996 and Vice President from 2001 to 2003. During that time he also chaired many committees, including Fundraising, Capital Appeals and the Investment Sub-Committee.

AlzNSW CEO The Hon. John Watkins said: "John was a truly wonderful man who had been a great supporter of Alzheimer's Australia for many years in a number of roles. He will be greatly missed."

## OUR DONORS

#### THANK YOU TO ALL WHO MADE A DONATION DURING 2011 - 2012 AND PARTICULARLY THE FOLLOWING WHO GAVE \$500 OR MORE.

#### **COMPANIES, ORGANISATIONS & ESTATES**

Alliance Equipment Finance Pty Ltd Allworth Hall Committee Alzheimer's Australia ACT AMP Foundation Limited ANZ Trustees Foundation Ashfield Municipal Council Asquith Golf Club Ltd Asquith Rugby League Club Limited Australia Japan Healthcare Network Bankstown District Sports Club Limited **Baptist Community Services** Bar Coco Pty Ltd Becker Family Funerals Berkeley Vale Private Hospital Blang Pty Ltd

Brennan Brighton-Le-Sands RSL Club Ltd **Burwood Council** Bushland Health Group Limited Button Hawdon & McMahon Lawyers Calvary Retirement Community Canberra Campsie RSL Sub Branch Club Ltd

Canada Bay Club

Canley Heights RSL & Sporting Club Ltd Canterbury Hurlstone Park RSL Club Ltd Carlingford Bowling Club

Charities Aid Foundation

Chester Hill RSL & Bowling Club

Co-operative Ltd Chevaliers De Jerusalem Choir

City of Botany Bay

Coffs Harbour Catholic Club Coffs Harbour Ex-Services Club

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Crunch Female Fitness Centre Cubic Transportation Systems

(Australia) Pty Ltd

Dee Why RSL Club Limited Digital Networks Australia Pty Ltd Doolevs Lidcombe Catholic Club Ltd

**Dunstan Family Foundation** 

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**Bowling Club** 

East Maitland Bowling Club Eateasy Pty Ltd

Ecclesia

Engadine RSL and Citizens Club Estate of the late Clive Stanley Downes

Estate of the Late Eva Deefholts Estate of the Late Gordon Sidney Milne

Estate of the Late Gordon Simpson

Estate of the Late Janice Eileen Wilson

Estate of the Late John Creg Duncombe Estate of the Late John Keneth Lloyd Hooton Order of The Eastern Star Mount Beulah

Estate of the Late Joy Dunn Estate of the Late Maria Bulak Estate of the Late Nancy Kleinig Estate of the Late Phung Thi Ba Eurobodalla Meals On Wheels

Co-Operative Ltd

Euston Bowling & Recreation Club Ltd

Fernbank Social Club

Forest Seniors Mahjong Club

Forster-Tuncurry Memorial Services Club Ltd Queanbeyan City Council Foundation

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Limited

Goulburn Soldiers Club Ltd GP Information Services Pty Ltd Grandviews Womens Bowling Club Halekulani Bowling Club Limited

Hand and Foot Clinic

Hastings District Respite Care

Hillcrest Nursing Home

Hills District Kennel & Training Club

HLF Australia Pty Ltd Hornsby RSL Club Limited

lag/NRMA

Illawarra Catholic Club Limited Inner Wheel Club of Blacktown City Innovative Drafting Services Pty Ltd Integrated Living Australia Ltd

Jameson & Associates Unit Services Pty Ltd Strathfield Sports Club

Jindalee Aged Care Residence John Edmondson VC Memorial Club

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St Georges Basin Country Club

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The Schwinghammer Foundation

The Whiddon Group

The Wollongong Doll Club Inc Thompson Health Care Traveltoo Ptv Ltd

Twilight House

UnitingCare Ageing Sydney Region **USMC** 

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Western Suburbs Leagues Club Ltd Wingham District Memorial Services Club

Woodend Pty Ltd

Woolooware Shores Residents Committee

#### **INDIVIDUAL & FAMILY DONORS**

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A Hill Barrie Hill Natalie Hill Meredith Hinds Dawne Hintze Brian Hood Valerie Hoogstad Barbara Humphrey

D Hunt Brian Huxley Bruce Jackson Daphne Jackson Gordon Jackson Alice James M Jarrett P Jenkins S Johnson Peter Jones Rosemary Jones Geoffrey Jordan Louise Keady Jane Keir

Geoffrev Kellerman Jeff & Sharon Kelly Margaret Kennedy Stuart Kerry Gabrielle Kibble E H & KA Kotzur Paul Lallensack Julia Lane Marie Langtry Robert Leonard

Betty Lin Thomas Lin

Madeleine Longobardi Michael Lowe

Michael Luscombe Helen Lynch Vince Maceri

Margaret Mackenzie

A Mackie L Makin Dino Mancini Les Marks Kathleen McCredie Margaret McCredie Colin McDougall Neil McDowell Geoff McIntyre

Ian McKinnon R McKissock Donald McLachlan Joyce McLean Jo Melville

John Messara Susan Metcalf Wendy Miles Ian Miller R & M Mills Elizabeth Mitchell M Morgan

Catherine Moroney Anna Morse

Ethel Murray Mimi Neave Tony Neiasmic Arthur Newnham Ian Nicholas Zeijko Nikolic David Norman G Norman Ian Norman Dorothy Oag

Harold O'Connor James O'Farrell Jean O'Kane Mark Oliver Marno Parsons Leslie Payne Alex Pedersen Lynette Perini

Alison Peters Grahame Petersen Ashley Pizzin David Porter Jean Preece John Rabbitts

Kenneth Reed Barbara Reedman Neil Roderick Robin Rodgers Judith Rose

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Charles Somerville Barbara Spears Elsie Stafford Joan Stanford John Stephenson Raymond Stoneham Richard Stringer Peter Sutton Susan Swan Craig Swanger Eric Tait

P Templeton John Thame Judith Thomson Maxwell Titley Eng Toh Mary Tsigounis Tina Tung Henry Van Wyk Bruce Vaughan Peter Wakeford

Beth Wannan Louise Warren Tony Wassaf Sheryl Weil Werner Weil Sean West Keith Wherry Robert White

Peter & Ann Wolstenholme

Deborah Zador



## **OUR VOLUNTEERS**

Individuals

## THANK YOU TO ALL WHO GAVE THEIR TIME TO SUPPORT ALZNSW DURING 2011 - 2012

AlzNSW Advisory Council AlzNSW Ambassadors AlzNSW Board of Directors Sydney & Regional Consumer Advisory Groups

#### Organisations

Armidale Central Rotary Club Bupa Care Services Institute of Chartered Accountants Australia Macquarie University students Memory Walk Illawarra Community Group Port Macquarie Tri Club Rotary Club Newcastle Sunrise St John Ambulance The Kings School, North Parramatta Westpac

#### Individuals

Ern Alchin Heather Alchin Lois Allanson Courtney Allen Fi Anderton Alex Apostolopoulos Kate Arnold Jennifer Asher Loretta Ashton Mary Barker James Barron Dorothy Bell Christine Bennison Camilla Berger Sean Berry Lucille Bloch Joe & Joyce Botta Jenine Bradburn Margaret Brewer Andrea Britz Mariola Brock Greg Brown

Roslyne Buckley

Anna Buduls Sue Bush Alex Campbell Bernard Carran **Anthony Carter** Ashleigh Cassidy Diane Cassidy Wendy Chandran Julie Charlton Patrick Chen Dominique Christian Pete Clancy Chantelle Cohan Leo Connors Maureen Cooke Ian Craig Edward Craig Margaret & John Craig Ryan Crawford Christine Costello Jan Curry Clare Daly Greg Daly Jann Daly Chris Davis John De Bres Marina Dick Catherine Dillon Hallie Donkin Jan Draper Karen Drutman Jill Edmondson Jill Elias Scott Ellis Maureen Farrell Christine Filipek Sarah Finlayson Jan Fitzgerald Emma Frampton Jack Frampton Jenny Franks Nicci Freeman Ross Freeman Allan Garrick Jill Genders Merv Gilles Joanne Giusti Judi Glerum John Glerum Juliana Hammond Michael Hammond

Individuals Bernard Hanlon Annette Hickey Gail Hodson Richard Horsburgh Eleanor Huber Pamela Hunt Dianne Imison Joan Jackman Bernadine Jamieson Judy Jelsma Jess Johnson Nicholas Kable Taryn Lambkin Pat Larson Alyssa Lee Nicole Lee Mark Levy Graham Longhurst David Lowman Emma Lowman Jill Lutton Susan Macdonald Bonnie Mackinnon Yulia Marchenko Pamela McDonagh Keith McLarty Christine McLeod Margaret & Pat McMillan Gloria Medo Ben Miller Charlotte Mitchell Paul Moore William Morley Ron Myers Parth Nathani Shruti Nathani Margaret Newlands Stephen Newton Elena Nikolaeva Karly Nimmo Wendy O'Brien Kristi Papalia Tess Paul Sophie Pieters-Hawke Diane Pinfold Laurel Petty Noel Petty Christine Piper Claire Price

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Carol Raraty

Individuals Christine Raymer Beverly Rodrigues Mary Root Giffen Rusli Jan Ryan Leah Sackville Sarah Sackville Louise Sawer Helen Scarr Olivia Silk Alicia Steen Hilary Stephenson Johanna Stienen Raimund Stienen Kath Storey Jan & Norma Symington Dominic Szot Joseph Szot Andrew Taylor Rowan Taylor Patsy Templeton Nysha Thomas Sam Thomas Hana Thompson Elaine Todd The Hon. Dr Richard Torbay Judith Towler Di Trevanion Meline Van Horrik **Daniel Vickery** Luci Vicente Anne Voursoukis Helen Walkerden Mark Waring Nick Waring **Daniel Waring** Lauren Waring Lindsay Watson Helen Watson **Dorothy Webb** Monica Wheeler Mathew Wise Natalie Woodhill Sunny Yang Doris Younane Gary Yum Karla Yum Andrea Yum

Saud Zafar

ALZHEIMER'S
DISEASE
CAUSES
DIFFICULTIES
WITH
MEMORY

THAT
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MEAN WE
SHOULD
FORGET
ABOUT IT



## SERVICES IN ACTION

## WE CONTINUE TO GROW BOTH THE RANGE OF SERVICES ON OFFER AS WELL AS OUR GEOGRAPHIC COVERAGE TO HELP MORE PEOPLE COPE WITH A DIAGNOSIS OF DEMENTIA

## INCREASING AWARENESS IN THE COMMUNITY

### Educating the Community about healthy ageing, dementia risk reduction and dementia

- We delivered 146 dementia awareness education sessions across NSW with 4,342 members of the general public attending
- We delivered 81 "Mind your Mind" dementia risk reduction sessions to 3,358 people across NSW
- We set up dementia exhibition booths and stalls across shopping centres, community markets, community sporting and cultural events, seminars and conferences across NSW
- Annual attendance at NSW Senior's and Premier's concerts expanded awareness to over 30,000 people

#### Memory Van

- Our Memory Vans outreach extended to 117 visits across NSW with approximately 3,500 people visiting the van to find out more about dementia
- Memory Van outreach extended to over 117 visits within the Hunter New England, Mid and Far North Coast, South Coast, Central West, Western and Southern NSW, visiting medical centres, shopping centres, libraries, community clubs, community markets, providing information to more than 3,500 people. This year we took the Memory Van as an exhibit at the annual GP Conference and Expo held in Sydney.

### Dementia Awareness within Culturally and Linguistically diverse (CALD) communities:

- Developed partnerships with CALD lead agencies to deliver dementia awareness and carer education to Croatian, Assyrian and Cambodian communities. This has included the production of 3 in language DVD's "It's Not a Disgrace It's Dementia".
   These have been uploaded to the website and to YouTube, successfully broadening our reach into these communities (including international reach)
- We have now commenced work with the Cambodian community and will expand our work to include Vietnamese, Spanish and Italian communities in the next year



 Our St George Dementia Advisory Service has partnered with the St George Migrant Resource Centre in a CALD café program, including promotional translation materials and provision of bi-lingual workers.

#### **Dementia Awareness within Aboriginal Communities:**

- Working together with Aboriginal communities and community service providers in the Mid North Coast, Coffs Harbour, Tweed, Illawarra, Newcastle and Bega/Eurobodalla on initiatives to increase local dementia awareness
- In the New England area of NSW, we partnered with the Aboriginal health team to take dementia awareness messages into primary schools
- During the year our Memory Van visited many Aboriginal communities across NSW to promote awareness about dementia and we participated in NAIDOC week activities
- AlzNSW Manager Education completed accredited training in the National Aboriginal Dementia Learning Resource.

### Healthy Ageing and dementia risk reduction education to the community

- 146 dementia awareness education sessions across NSW with 4,342 members of the general public attending
- We delivered 81 "Mind your Mind" dementia risk reduction sessions to 3,358 people across NSW.

#### **PROVIDING LEADERSHIP:**

#### GP engagement and education:

 Working with Tweed Valley GP network on dementia education to GPs via TVGPN; A Practice Nurse Education Forum & GP Workshop in the Tweed; visiting round of GP practices in areas where we have DAS; dementia awareness information for GP Waiting Room DVD loop in Coffs Harbour; connected with the Memory Clinic at Randwick; partnered with a geriatrician in the Hunter on a carer brain health and wellbeing seminar; exhibited at the annual GP Conference in Sydney.

### Participation on steering committees/expert advisory groups:

- NSW Health steering group for the evaluation of the NSW Dementia Clinical Nurse Consultants
- NSW Dementia Services Framework Implementation Steering Group
- NSW Health NGO Roundtable on Chronic Disease program
- Hunter GP Practice Nurse research project funded by DCRC
- DCRC Steering Committee
- NSW/ACT Dementia Training Study Centre Partners group
- Hospital Dementia Services (HDS) research project steering group
- Koori Dementia Care & Education project steering aroup
- Western Sydney Local Health District Dementia Strategy Implementation Steering Group
- NSW Institute of Psychiatry Older Person Steering Committee.

#### Younger Onset Dementia:

- We undertook research into the Service and Support Needs of People with Younger Onset Dementia and their Carers
- We partnered with ADHC in delivery of a state-wide Forum on Younger Onset Dementia at the Mercure Sydney in April, with 140 people attending from across NSW, many whom were working in the Home and Community Care program. Of those who attended, 22 people were either living with younger onset dementia or caring for someone with the condition and they were invited to actively participate in the forum and share their experiences and views on service requirements to support their unique and changing needs
- We have developed new programs for people with YOD in our Sutherland Shire, Hunter and Mid-North Coast regions
- We continue to provide leadership in dementia networks for addressing the needs of YOD.

#### Social Support for Men

 We were successful in obtaining a Community Builders Grant (NSW Govt) to establish a Men's Shed dementia champions program called 'Every Bloke Needs a Shed' to support the participation of men with dementia into Men's Sheds for meaningful activities and companionship with other men

#### **Capacity Building**

 In partnership with ACON we have developed and delivered programs to improve awareness and responsiveness of services for people with dementia and their carers, and people who are at risk of developing dementia from Gay, Lesbian, Bisexual, Transgender and Intersex communities.

#### **LEADING BEST PRACTICE:**

- We have developed Best Practice Guidelines for Carer Support Group Leaders. This is being published and will be available on the website
- Barbra Williams, Regional Manager SE NSW, was a finalist in the NSW Health Volunteer Service Award category for the 2011 NSW Health Awards, for her project on Volunteers Improving Person-Centred Dementia Care in a Rural Hospital. This program is now being replicated in other hospitals across NSW
- Our specialist educators have developed and delivered new professional education topics on:
  - Depression and Dementia
  - Disability and Dementia
  - Living, Loving and Dementia
  - Palliative Care for Dementia
  - Meaningful Activities education program for family and professional carers
- We have been increasingly approached by aged and community care services to deliver customised education
- Our staff has showcased our work at both State and National Conferences and through writing of articles for journals and writing chapters of books.

#### **Support Group Leader Training**

We trained 133 carer support group leaders (health professionals) through the delivery of  $13 \times 2$  day and  $5 \times 1$  day workshops across NSW. Of those who were trained, 45 attended more than 1 workshop.

#### Professional education courses

Government funding enabled us to deliver 162 courses delivered to 1,314 participants. Courses were delivered in 50 rural locations (31%)

#### Courses delivered:

- Understanding Dementia and Effective Communication
- Psychologists Role and Dementia
- Experiencing Dementia
- Reducing Risk of Falls
- Dementia and Depression
- Intellectual Disability and Dementia
- Pharmacological Treatments
- Bladder and Bowel issues and dementia
- Understanding Confusion in the older person
- Person-centred approach to dementia
- Living, Loving and Dementia
- Behavioural Symptoms
- Legal and ethical issues at end of life
- Meeting health and hygiene at home
- Assistance with Activities of Daily Living
- Engaging people with dementia with activity

#### Customised education - for agencies/ RACF

136 sessions were tailored to meet a variety of learning needs for 42 agencies. 60% of sessions were developed for aged care providers, and others such as ADHC, Disability services, Guardian Funerals, Meadowbank TAFE, Northside Community Forum, Reserve Bank of Australia, Northern Rivers Social Development Council, Volunteer organisations, and Care Bear Australia.

#### **WORKING WITH PARTNERS:**

- Partnerships with universities and TAFE on research and education projects to improve dementia care. Includes UTS, UNSW, Macquarie University, University of Wollongong, Ryde TAFE, University of Western Sydney
- Partnerships with the Aged Care Channel for dementia education into residential aged care facilities
- Partnership with Palliative Care NSW on development of dementia end of life care education resources
- Partnerships with disability organisations to develop new dementia and disability education programs.
   Includes Down Syndrome Assoc, and Physical Disability Council of NSW
- Partnerships with Guardian Funerals, Pharmacy Guild, Bupa, Western Sydney Institute of Psychiatry to deliver dementia education and assist with program development;
- Partnerships with Newcastle University, University of Western Sydney and Australian Catholic University for student placements with us
- Partnerships with Multicultural Communities

- Council of the Illawarra for development of new DVD resources for Assyrian, Croatian and Cambodian community. Digital stories in other languages
- Partnerships with Assyrian Australian Association, Croatian Welfare Association, and Cambodian-Australian Welfare Council of NSW to improve links to mainstream dementia support services
- Partnerships with ACON for dementia awareness relevant to Gay, Lesbian, Bisexual, Transgender and Intersex communities.

### Safely Home and the NSW Police Missing Persons Unit

- We continue to partner with the Police Missing Persons Unit for The Safely Home program, where an identity bracelet is linked to the Police Missing Persons Unit database.
- AlzNSW sends out approximately 30 bracelets a month, over 300 a year and nearly 2,500 bracelets have been issued since the program was launched.
- Delivered education about dementia to the Police Missing Persons Unit staff and will in the next 12 months deliver dementia training to the Police Education Officers (EOs) attached to area commands across NSW.

## SUPPORTING PEOPLE WITH DEMENTIA AND THEIR CARERS:

- **Helpline:** Total number of calls = 7,499
- 60% of calls coming from carers, 15% from service providers and 13% from the general public)
- Living with Memory Loss Program: 31 programs delivered across NSW with 508 participants (people in early stage dementia and their family carers)
- Counselling: 1,417 Counselling sessions were delivered to 1,574 people, the majority being family carers of someone with dementia
- Support Groups: 249 groups across NSW are regularly supported by AlzNSW with information resources, group leadership strategies etc
- Mobile Respite Service: 1,615 hours of respite support were provided to 30 family carers and 30 care recipients. 422 hours of carer support was provided through monthly carer support group sessions
- Carer education courses: 66 courses delivered to 906 carers with 30 (45%) courses delivered in locations outside of metropolitan Sydney. These courses are funded with NDSP and with ADHC (carer education) funding
- An additional 303 carers were provided with education (ADHC Dementia Advisory Services funding) at carer events outside of the formal carer course program

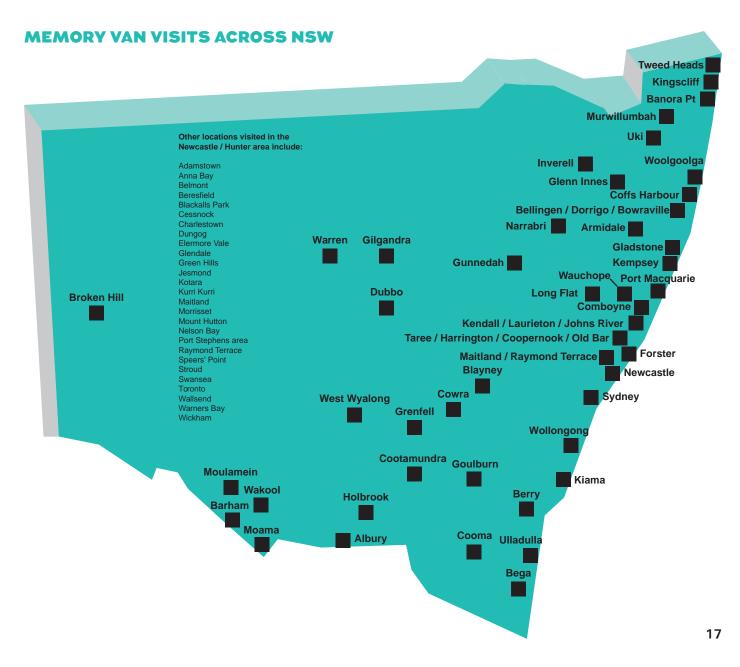
DMCC social and therapeutic activities: 355
 activity sessions were delivered equating to 2,661
 occasions of service to individuals who participate.

#### Client satisfaction:

- A Helpline Customer Satisfaction survey was conducted and the results demonstrate that the Helpline is providing a high-quality service that meets or exceeds the needs and expectations of more than 90% of callers for all indicators measured
- A Counselling consumer survey was conducted and the results demonstrate the value and benefit of the service to our clients with 84% strongly agreeing/ agreeing that they have a better understanding of dementia because of the counselling they received; 75% strongly agreeing/agreeing that they are better able to cope with the difficult situations that can arise; 79% strongly agreeing/agreeing that they had learnt strategies as a result of attending counselling; and 86% agreeing/strongly agreeing that they received what they had wanted to gain from counselling.

## **EXPANDING OUR FOOTPRINT ACROSS NSW:**

- In the past 12 months, networked offices (spokes) have been established in Bateman's Bay, Cooma, Canberra, Forster, and the Tweed. In SE NSW this has allowed us to expand our services from 5 local government areas to 13 local government areas
- Proposals for DMCCs to be established in Wollongong and in the Tweed were completed and presented to ADHC, NSW Health, local Councils and a number of aged care providers
- Outreach Counselling was expanded in key sites of Liverpool, Maitland, Long Jetty and Port Stephens
- Our Regional Partners (co-funded positions) continue to provide valuable dementia support services on our behalf in the Armidale, Orange and Wagga Wagga areas.



## THE YEAR IN REVIEW

### 1 JULY 11 - 30 JUNE 12

	2011					
	July	August	September	October	November	December
Policy and Research		Building Dementia and A Friendly Neighbourho	• NSW Parliamentary Friends of Dementia event • Launch NSW Dementia Services Framework 2010-15	Smithfield Planning Ahead Forum     AlzNSW Consumer Advisory Group forums (CAG) Oct-Nov	Submission to Standing Committee on Law & Justice inquiry into consolidation of Tribunals	Tweed Heads Planning Ahead Forum
		Launch of Discussion Paper #3 Building Dementia and Age-friendly Environments	In touch  what price health?			IN TOUCH PEOPLE POWER CRUSS
Marketing, Communica- tions and Media					NSW ANNUAL REPORT 2010—11	
	Baroness Prof. Susan Greenfield (UK) AA lecture tour	The Hon Andrew Constance, NSW Minister for Ageing & Disability Services visits AlzNSW	<ul> <li>In Touch Spring</li> <li>Dementia Awareness Week 2011</li> <li>Dementia awareness TV ad runs across NSW</li> <li>Prof John Brietner (USA) AA lecture tour</li> </ul>	13 Oct 2011     March on     Canberra     Launch of new     AA branding     Productivity     Commission     briefings at     AlzNSW	• AGM • Annual Report published	• In Touch Summer edition • New 'Fight Dementia' TV CSA campaign • Croatian DVD launch 'It's not a disgrace - it's dementia'
Fundraising			Memories aren't the only things that fade			WE'RE ON THE ROAD TO BEATING DEMENTIA
		City2Surf	Spring Appeal Blackmores Running Festival			Christmas Appeal
Community Awareness & Memory Van		Right > DAW Morning Tea Grant in Sutherland (Sept)		Mid Nth Coast	Carer's Week	Sutherland

		20	12			
January	February	March	April	May	June	
		WHAT PREVENTS PROPERTY PROPERTY PROPERTY POSTREE PUTURET	<ul> <li>Mar: NSW</li> <li>Parliamentary</li> <li>Friends of</li> <li>Dementia event</li> <li>Chester Hill</li> <li>Planning Ahead</li> <li>Forum</li> </ul>	<ul> <li>Aust. Govt announces \$268 million to tackle the dementia epidemic</li> <li>Bankstown</li> <li>Dee Why Planning Ahead Forums</li> </ul>	<ul> <li>Canley Heights Planning Ahead Forum</li> <li>Submission to House of Reps Standing Committee</li> </ul>	Policy and Research
		Launch of Discussion Paper #4: What prevents people with dementia making plans for their future?	• Mar: Launch Deloitte Access Economics report 'Dementia prevalence in NSW'		IN TOUCH  IN APRIL  ANAGUNCED  S3.7 BILLION  AGED CARE  280,000  AUTHALIANS  WITH  AMERICA  CAREAST	
		IN TOUCH NOUR SHOPS		Part All Property of the Part All Property of		Marketing, Communica- tions and Media
	Velentine's     Day 'Fight     Dementia Campaign     Assyrian DVD     launch 'It's not a disgrace - it's dementia'	In Touch Autumn edition		Prof Sube Banerjee (UK) AA lecture tour	• In Touch Winter edition • Launch of Cambodian DVD 'It's not a disgrace - it's dementia'	
	NOW SHE'S HELPING US IN THE PICHT AGAINST DEMENTA				Supposed Shares was no region of the state o	Fundraising
	Easter Appeal		Donor Survey launched in May	Memory Walk: Sponsors Bupa, Kincare & Guardian Funerals	Tax Appeal	
		Senoir's Week	Hunter area	Coffs Harbour	Moulamein	Community Awareness & Memory Van

## DIRECTOR'S REPORT

## The Directors present this report on the entity for the financial year ended 30 June 2012.

#### **Directors**

The names of each person who has been a director during the year and to the date of this report are:

The Hon. Professor Peter Erne Baume AC

Mr Alistair Garrard Bell

Ms Lucille Barbara Bloch

Professor Maree Gleeson OAM (retired 24 Nov 2011)

Mr Barry James Groundwater

Mr Ian Watts Horton

Ms Gabrielle Kibble AO

Dr Richard Matthews AM (appointed 10 January 2012)

Mr John Gerard Morrison

Mr Nicholas Kevin Francis O'Neill

Ms Catharine Josephine Retter

Ms Eesvarathevi (Eesa) Witt

Dr Theam Hock (Robert) Yeoh AM (retired 24 Nov 2011)

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

#### **Company Secretary**

The following person held the position of Company Secretary during the financial year:

The Hon. John Arthur Watkins - MA, L.L.B., Dip Ed.

#### **Principal Activities**

The principal activity of the entity during the financial year was:

To provide services to Australians living with dementia through the provision of support, education, awareness and advocacy programs. No significant changes in the nature of the entity's activity occurred during the financial year.

#### **Operating Results**

The net surplus of the entity for the financial year amounted to \$290,396 (2011: \$193,603).

#### **Review of Operations**

The net surplus for the financial year was an increase of \$96,793 from the previous financial year. The main contributing factors to this result were:

- (a) bequest income of \$650,767, an increase of \$276,701;
- (b) State/Federal and non-government grants amounted to \$5,863,090, compared to \$4,967,029 received in the previous year;
- (c) capital grants from both government and nongovernment sources amounted to \$337,936, compared to \$48,678 in the previous year;
- (d) net losses on sale of investments of \$19,471 compared to \$489,826 in the previous year; and
- (e) impairment of investments of \$344,992, compared to \$Nil in the previous year.

State and Federal Government grants received increased by 19.3% to \$5,619,592. The percentage of government grants to total revenue, excluding bequests and loss on sale of investments, of 65.4% compares to 64.9% for 2010/2011 and 66.4% for 2009/2010. The increase in grant revenue reflected the awarding of new recurrent grants and non-recurrent grants during the financial year.

#### **Objectives**

The company has a three year strategic planning cycle. The strategic plan for the years 2012 to 2015 has been reviewed.

The current strategic plan has 4 major goal areas:

- For the general public: to aim to build a community that understands effective risk-reduction strategies, where the stigma around dementia is reduced.
- For people with memory concerns: to aim for a more timely diagnosis with a smooth referral to AlzNSW for early intervention support.
- For people living with dementia and their carers: to aim to significantly improve the quality of life, through service improvement initiatives and partnerships with other organisations.
- To build a strong organisation and sector to support all these activities: to aim to increase funding to AlzNSW and the dementia sector.

### Strategy for achieving the objective and performance measure

Each of these goals has a specific set of actions identified to achieve the goal. A report on progress against each action is presented to the Board each quarter.

The company is required to report regularly to funding bodies on progress against contractual work plans, and financial outcomes. The Board also receives monthly financial reports against agreed budgets and quarterly reports from departmental managers on activities.

The education programs offered by the company are offered to professionals in the aged care industry and also to family carers with the aim of improving the care and support to people living with dementia.

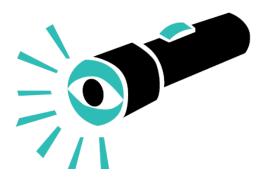
The conduct of regular Consumer Advisory Committees across NSW, social research into the issues confronting people living with dementia, and the engagement

of parliamentarians through the NSW Parliamentary Friends of Dementia meetings are all methods of empowering consumers and advocating for more support and services.

The role of media, marketing and public relations is to increase recognition of the role of the company in the care of people living with dementia and the nature and scale of the condition. The effectiveness of these activities is evaluated by reference to a media monitoring service and market research.

The *Mind your Mind* program is a community education program that teaches dementia risk reduction. This program is regularly presented to community groups and clubs, and leaflets are available to the public from the two Memory Vans that visit metropolitan and regional community venues.

In terms of sustainability, the key issues identified were diversification of income, quality accreditation and strong financial management. In the past year the company has achieved quality accreditation through QMS. Also the structure and strategy of the fundraising department has been reviewed and a new direction established and is currently being implemented. Financial issues are regularly reported through the Investment Advisory Committee, the Audit and Risk Committee and the Board of Directors.



## THE BOARD & ADVISORS

#### **MEETINGS OF DIRECTORS**

#### **Directors' Meetings**

	No. eligible to attend	Number attended
The Hon. Prof Peter Erne Baume AC	9	8
Mr Alistair Garrard Bell	9	6
Ms Lucille Barbara Bloch	9	9
Professor Maree Gleeson OAM	3	3
Mr Barry James Groundwater	9	8
Mr Ian Watts Horton	9	8
Ms Gabrielle Kibble AO	9	7
Dr Richard Matthews	5	4
Mr John Gerard Morrison	9	7
Mr Nicholas Kevin Francis O'Neill	9	7
Ms Catharine Josephine Retter	9	9
Ms Eesvarathevi (Eesa) Witt	9	9
Dr Theam Hock (Robert) Yeoh AM	3	2

#### **MEETINGS OF BOARD SUB-COMMITTEES**

#### **Investment Advisory Committee**

	No. eligible to attend	Number attended
The Hon. Prof Peter Erne Baume AC	4	3
Mr Alistair Garrard Bell	4	4
Mr Phillip Cormack	4	4
Mr Barry James Groundwater	4	2
Mr Ian Watts Horton	4	4
Mr John Gerard Morrison	4	2

#### **Audit and Risk Committee**

	No. eligible to attend	Number attended
The Hon. Prof Peter Erne Baume AC	4	2
Mr Alistair Garrard Bell	4	3
Mr Barry James Groundwater	4	4
Mr Ian Watts Horton	4	3
Mr John Gerard Morrison	4	4

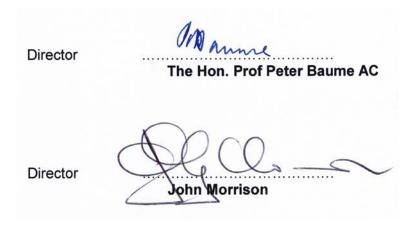
#### **AUDITOR'S INDEPENDENCE DECLARATION**

A copy of the auditor's independence declaration as required under section 307C of the *Corporations Act 2001* is set out on page 27.

#### **CONTRIBUTIONS ON WINDING UP**

In the event of the company being wound up, ordinary members are required to contribute a maximum of \$10.00 each. Honorary members are not required to contribute. The total amount that members of the company are liable to contribute if the company is wound up is \$26,820 based on 2,682 members.

Signed in accordance with a resolution of the Board of Directors, pursuant to section 298 (2) of the Corporations Act 2001.



Dated at North Ryde this 27th day of September 2012

## **BOARD OF DIRECTORS**



The Hon. Professor Peter Erne Baume AC

Chairman (non-executive)

Qualifications

MB, BS, MD, Hon DUniv (ANU), Hon LittD (USQ), FRACP, HON FRACGP, FAFPHM

Experience

Emeritus Professor, Past physician at Royal North Shore Hospital, Senator for NSW, Government Whip, Minister for Aboriginal Affairs, Minister for Health, Minister for Education, Professor of Community Medicine at the University of NSW, Past Chancellor of the Australian National University, Director Sydney Water Corporation, Chair of Kolling Institute of Medical Research, Past Governor Foundation for Development Cooperation, Past Chair Family Drug Support, Past Chair of the Australian Sports Drug Foundation, official visitor, official visitor advisory committee.

Mr Alistair Garrard Bell

Director

Qualifications

B.Ec (Sydney), MAICD

Experience

Senior commercial and financial executive with broad-based experience in fiscal and operational management of international businesses operating in a variety of markets.

Special Responsibilities

Mr Bell is a member of the Investment Advisory Committee and the Audit and Risk Committee.

#### Ms Lucille Barbara Bloch

Director

Experience

Previously an Executive Member on the Management Committee of a retirement home with a frail care unit. Past Treasurer of ESRA, which provides help to new immigrants. Lucille was the primary carer for her husband, Keith, who had Fronto-Temporal Dementia.

Special Responsibilities

Chair and AlzNSW representative on the National Consumers Advisory Committee of Alzheimer's Australia, member of the Sydney-based Consumer Reference Standing Committee, and facilitates a monthly Carers' Support Group. Member of Health Consumers NSW Management Committee.

#### **Mr Barry James Groundwater**

Director

Qualifications

5 year Engineering Trade Certificate4 year Mechanical Engineering Certificate4 year Management Certificate.

- yca

Experience

Worked for Southern Cross Care (NSW & ACT) Inc for 19 years until he retired in February 2007. During this time held roles including Regional Manager and Manager of Cardinal Gilroy Village, Merrylands.

Special Responsibilities

Mr Groundwater is a member of the Investment Advisory Committee and the Audit and Risk Committee.

#### Mr Ian Watts Horton

Director

Qualifications

BComm (UNSW), FAICD, FCIS

Experience

From 1975 to 1998 occupied various senior positions within the investment management industry. Member of the Board of IFSA in 1998, Chair of IFSA's and also Member of AICD's Corporate Governance Committees from 1994 to 1997. Chair of the Apostle Asset Management Compliance Committee since 2008. Member of the Sydney Medical School Foundation and Chair of the Microsearch Foundation from 2011.

Special Responsibilities

Mr Horton is Chair of the Investment Advisory Committee and is a member of the Audit and Risk Committee.

#### Ms Gabrielle Kibble AO

Director

Qualifications

BA, Diploma of Town and Country Planning, FPIA, Hon.DSc (UNSW), Hon. DLitt (UWS)

Experience

Chair of NSW Heritage Council until 31 December 2011, Chair of the NSW Planning Assessment Commission, Chair of the Joint Regional Planning Panel for Western NSW. Ms Kibble has extensive experience in the public sector as CEO of the Department of Urban Affairs and Planning from 1987 to 1997, and Director General of the NSW Department of Housing. In the past, Ms Kibble has also been an Administrator of the Wollongong City Council and the Liverpool City Council, as well as a Director of the Sydney Olympic Park Authority, Chair of Sydney Water and Trustee and Deputy Chancellor of the University of Western Sydney. In 1997 Ms Kibble was awarded the Sidney Luker Memorial medal of the Royal Australian Planning Institute.

Dr Richard Matthews AM

Director

Qualifications

MB. BS

Experience

Deputy Director-General of the Strategic Development Division at NSW Health and until June 2007, carried the dual role as Deputy Director-General and Chief Executive of Justice Health (previously known as Corrections Health Service). Dr Matthews has co-authored various publications on health issues and is a Director on various Boards within the health network including Neuroscience Research Institute, Clinical Excellence Commission, Agency for Clinical Innovation, Sydney Childrens Hospital Network, Little Co of Mary.

Mr John Gerard Morrison

Director

Qualifications

B Comm, CPA, FAICD, FTIA, FAICS

Experience

Honorary Treasurer June 2003 to July 2006. Consultant and practitioner in finance, secretarial practice, corporate governance and risk management.

Special Responsibilities

Mr Morrison is a member of the Investment Advisory Committee, Chair of the Audit and Risk Committee and a Director of Alzheimer's Australia Research

Mr Nicholas Kevin Francis O'Neill

Director

Qualifications

LLB (Melbourne), LLM (London)

Experience

In 1989 became the first Deputy President of the Guardianship Tribunal of NSW and was President from 1994 to 2004. Inaugural Convenor of the NSW Chapter of the Council of Australasian Tribunals in 2003 – 2004. Principal author of *Retreat from Injustice: Human Rights in Australian Law*, the second edition of which was published in 2004. Professorial Visiting Fellow in the Faculty of Law at UNSW since 2004. Joint author with Associate Professor Carmelle Peisah of the ebook Capacity and the Law (2011) available on <a href="https://www.austlii.edu.au">www.austlii.edu.au</a>. Chair of the Nursing and Midwifery Tribunal from 2005 to 2012. Currently a Deputy Chair of most health professions Tribunals.

#### Ms Catharine Josephine Retter

Director

Qualifications

BA, MA, Grad Dip Editing and Publishing

Experience

Member of the NSW Government Carers Advisory Council, member of the Consumer Dementia Research Network, past chairperson of Austcare refugee week. Background in marketing, management and writing, and for the past decade in book publishing and distribution.

Ms Eesvarathevi (Eesa) Witt

Director

Qualifications

RN, Grad Dip Aged Care, MN

Experience

Board member since November 2006. Eesa has broad specialist nursing experience in Community, Acute Care and Residential Aged Care, in Behavioral and Psychological Symptoms of Dementia. She is currently involved in Research Projects with UNSW and Sydney University.



## AUDITOR'S INDEPENDENCE DECLARATION BY JOHN BRESOLIN TO THE DIRECTORS OF ALZHEIMER'S AUSTRALIA NSW

Tel: +61 2 9251 4100

Fax: +61 2 9240 9821 www.bdo.com.au

As lead auditor of Alzheimer's Australia NSW for the year ended 30 June 2012, I declare that, to the best of my knowledge and belief, there have been no contraventions of:

- the auditor independence requirements of the Corporations Act 2001 in relation to the audit; and
- any applicable code of professional conduct in relation to the audit.

#### **BDO East Coast Partnership**

Sydney

Partner

2 November 2012

### STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2012

	Note	2012 \$	2011 \$ Restated
Revenue	2	9,226,895	7,143,527
Employee related expenses		(5,836,031)	(4,972,931)
Depreciation and amortisation	3	(328,438)	(291,790)
Partnership payments		(158,944)	(33,007)
Property expenses		(465,742)	(422,510)
Borrowing expenses		(281)	(316)
Administrative expenses		(329,610)	(357,798)
Special event expenses		(14,432)	(78,438)
Information technology expenses		(125,055)	(120,940)
Direct program expenses		(510,660)	(471,414)
Other expenses		(822,314)	(614,880)
Impairment of investments		(344,992)	-
Impairment of investments write-back upon sale			414,100
Surplus before income tax expense		290,396	193,603
Income tax expense			
Net surplus after income tax		290,396	193,603
Other comprehensive income for the year		(174,370)	22,665
Total comprehensive income attributable to members of the entity		<u>116,026</u>	216,268

## STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2012

	Note	2012 \$	2011 \$ Restated	2010 \$ Restated
CURRENT ASSETS				
Cash and cash equivalents	4	1,940,479	2,936,753	2,498,029
Trade and other receivables	_	296,854	240,701	158,956
Financial assets	5	7,941,374	6,390,930	4,999,208
Other current assets		101,749_	<u>148,848</u>	140,490
TOTAL CURRENT ASSETS		10,280,456	9,717,232	7,796,683
NON-CURRENT ASSETS				
Financial assets	5	1,531,400	918,357	406,156
Property, plant and equipment	6	3,458,246	2,976,738	3,170,902
TOTAL NON-CURRENT ASSETS		4 000 040	2 005 005	2 577 050
TOTAL NON-CURRENT ASSETS		4,989,646	3,895,095	3,577,058
TOTAL ASSETS		<u>15,270,102</u>	13,612,327	11,373,741
CURRENT LIABILITIES				
Trade and other payables	7	3,899,891	3,237,620	1,459,681
Short-term provisions	8	<u> 570,171</u>	<u>462,797</u>	<u>375,195</u>
TOTAL CURRENT LIABILITIES		4,470,062	3,700,417	1,834,876
NON-CURRENT LIABILITIES				
Trade and other payables	7	1,550,348	774,875	611,095
Long-term provisions	8	18,684	22,053	29,056
TOTAL NON-CURRENT LIABILITIES		<u>1,569,032</u>	<u>796,928</u>	<u>640,151</u>
TOTAL LIABILITIES		6,039,094	4,497,345	2,475,027
NET ASSETS		<u>9,231,008</u>	<u>9,114,982</u>	8,898,714
MEMBERS' FUNDS				
Investments revaluation reserve		(394,193)	(219,823)	(242,488)
Accumulated surplus		9,625,201	9,334,805	9,141,202
'				
TOTAL MEMBERS' FUNDS		<u>9,231,008</u>	<u>9,114,982</u>	<u>8,898,714</u>

## STATEMENT OF CHANGES IN MEMBER'S FUNDS FOR THE YEAR ENDED 30 JUNE 2012

	2012 \$	2011 \$
Investments Revaluation Reserve		
Balance at the beginning of the financial year	(219,823)	(242,488)
Reversal of impairment of financial assets upon disposal	-	(414,100)
Revaluation (decrements)/increments	(174,370)	436,765
Balance at the end of the financial year	(394,193)	(219,823)
Accumulated Surplus		
Retained surplus at the beginning of the financial year	9,334,805	9,141,202
Net surplus for the year attributable to the members	290,396	193,603
Retained surplus at the end of the financial year	9,625,201	9,334,805
Total Members' Funds		
Balance at the beginning of the financial year	9,114,982	8,898,714
Total comprehensive income for the year attributable to members	116,026_	216,268
Balance at the end of the financial year	9,231,008	9,114,982

### STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2012

	Note	2012 \$	2011 \$
CASH FLOWS FROM OPERATING ACTIVITIES			•
Government and other grants received Other receipts Dividends received Interest received Borrowing costs Payments to suppliers and employees		8,069,882 1,802,524 171,745 356,881 (281) (8,542,795)	7,348,975 1,254,391 329,965 301,521 (316) (7,103,766)
Net cash generated from operating activities		<u>1,857,956</u>	2,130,770
CASH FLOWS FROM INVESTING ACTIVITIES			
Payment for property, plant and equipment Proceeds from sale of property, plant and equipment Proceeds from sale of investments Payments for investments		(817,177) 14,500 2,109,011 (4,811,331)	(113,348) 4,219 2,368,938 (4,325,921)
Net cash used in investing activities		(3,504,997)	(2,066,112)
CASH FLOWS FROM FINANCING ACTIVITIES			
Bequests received		650,767	374,066
Net cash generated by financing activities		650,767	374,066
Net (decrease)/increase in cash held Cash at the beginning of the financial year		(996,274) 2,936,753	438,724 _2,498,029
Cash at the end of the financial year	4	1,940,479	2,936,753

#### NOTE 1: BASIS OF PREPARATION OF THE SUMMARY FINANCIAL STATEMENTS

The Summary Financial Statements have been prepared from the audited financial report for the year ended 30 June 2012. The audited financial report for the year ended 30 June 2012 is available on request from Alzheimer's Australia NSW receptionist.

The financial statements are presented in Australian Dollars which is the Company's functional and presentational currency.

The financial statements, specific disclosures and other information included in the summary financial statements are derived from and are consistent with the full financial statements of Alzheimer's Australia NSW. The summary financial statements cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Alzheimer's Australia NSW as the full financial report.

The accounting policies have been consistently applied to Alzheimer's Australia NSW and are consistent with those of the financial year in their entirety.

	2012 \$	2011 \$
NOTE 2 : REVENUE		
Operating activities - State/Federal government grants - Non-government grants - State/Federal capital grants - Non-government capital grants - Donations, appeals and corporate sponsorship - Special events - fundraising - In Memoriam - Membership fees - Sales of goods - Consultation and course fee income - Rental income - Other revenue	5,619,592 243,498 325,841 12,095 1,268,016 111,209 124,736 51,564 18,656 248,864 21,477 14,155	4,712,338 254,691 35,358 13,320 1,132,510 69,518 89,160 60,444 42,963 150,856 20,139 42,500
Non-operating activities		
<ul> <li>Bequests</li> <li>Interest received</li> <li>Dividends/Distributions received</li> <li>Gain on disposal of non-current assets</li> <li>(Loss) on sale of investments</li> </ul>	650,767 356,881 171,745 7,270 (19,471)	374,066 301,521 329,965 4,004 (489,826) 519,730
Total revenue	9,226,895	7,143,527

## NOTES TO THE SUMMARY FINANCIAL STATEMENTS

2012

\$

2011

\$

### FOR THE YEAR ENDED 30 JUNE 2012

NOTE 3 : SURPLUS FROM ORDINARY ACTIVITIES		
Surplus from ordinary activities has been determined after:		
Expenses		
- Depreciation and Amortisation: Buildings Deferred lease charges Leasehold improvements Furniture and equipment Motor vehicles	117,155 5,923 105,175 63,934 36,251	100,094 5,923 99,223 57,028 29,522
	328,438	<u>291,790</u>
<ul><li>Amounts set aside as a provision for employee entitlements</li><li>Employee superannuation expense</li><li>Rental Expenses</li></ul>	104,005 515,153 307,409	80,599 454,655 285,523
NOTE 4: CASH AND CASH EQUIVALENTS		
Cash on hand Cash at bank At call accounts Cash management accounts	3,550 95,108 1,710,651 131,170 1,940,479	3,550 114,744 2,315,773 234,501 2,668,568
Term Deposits - at fair value		268,185
	1,940,479	2,936,753
NOTE 5: FINANCIAL ASSETS		
Investments in listed corporations - at fair value State government treasury bonds - at fair value Monthly income fund - at fair value Term deposits - at fair value Fixed term securities - at cost	3,034,612 398,080 27,876 4,416,463 64,343	3,166,985 - 49,803 3,109,799 <u>64,343</u>
NON-CURRENT	7,941,374	6,390,930
State government treasury bonds - at fair value Term deposits - at fair value	- <u>1,531,400</u>	401,488 <u>516,869</u>
State government treasury bonds - at fair value	1,531,400	918,357

## NOTES TO THE SUMMARY FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 30 JUNE 2012

	2012 \$	2011 \$
NOTE 6: PROPERTY, PLANT AND EQUIPMENT		
Land and Buildings		
Freehold land - at fair value	440,000	440,000
Leasehold land - at cost Less: accumulated amortisation	296,167 (103,716)	296,167 (97,793)
	<u>192,451</u>	198,374
Total Land	632,451	<u>638,374</u>
Buildings:		
On Freehold land - at fair value Less: accumulated depreciation	735,128 (118,120)	726,951 (88,668)
	617,008	638,283
On Leasehold land - at fair value Less: accumulated depreciation	2,205,969 (888,016)	1,864,845 (800,313)
	<u>1,317,953</u>	1,064,532
Total Buildings	<u>1,934,961</u>	1,702,815
Total Land and Buildings	2,567,412	2,341,189
Leasehold improvements - at cost Less: accumulated depreciation	492,025 (237,005)	486,805 _(131,830)
	255,020	354,975
Furniture and equipment - at cost Less: accumulated depreciation	1,140,178 (807,239)	919,705 <u>(743,305)</u>
	332,939	176,400
Motor vehicles - at cost Less: accumulated depreciation	539,834 (236,959)	378,863 (274,689)
	302,875	104,174
Total property, plant and equipment	3,458,246	2,976,738

## NOTES TO THE SUMMARY FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 30 JUNE 2012

	2012 \$	2011 \$
NOTE 7: PAYABLES	4	Ÿ
CURRENT		
Trade payables Sundry payables and accruals Deferred income - Grants and monies in advance	189,828 748,010 <u>2,962,053</u>	43,218 592,106 <u>2,602,296</u>
	3,899,891	3,237,620
NON-CURRENT		
Deferred income - Grants and monies in advance	1,550,348	774,875
	1,550,348	774,875
NOTE 8: PROVISIONS		
CURRENT		
Employee benefits	<u> 570,171</u>	462,797
NON-CURRENT		
Employee benefits	18,684_	22,053
Aggregate employee benefits liability	588,855	484,850
	No.	No.
Number of employees at year end	93	87

#### NOTE 9: ADDITIONAL INFORMATION FURNISHED UNDER THE CHARITABLE

#### **FUNDRAISING ACT, 1991 OF NSW**

Reportable fundraising refers to "fundraising appeal" as referred to and defined in sections 3, 4 and 5 of the Charitable Fundraising Act, 1991.

Non-reportable fundraising refers to all other fundraising income which is not included under these sections of the Charitable Fundraising Act, 1991.

#### NOTE 9: ADDITIONAL INFORMATION FURNISHED UNDER THE CHARITABLE (continued)

(a) Details of aggregate gross income and total expenses in fundraising appeals				
	2012 \$	2011 \$		
Gross proceeds: Donations Special Events	586,655 105,079	526,756 132,163		
Gross proceeds from fundraising appeals	691,734	<u>658,919</u>		
Total expenditure: Donations Special Events	133,158 _43,209	222,945 _47,557		
Total costs of fundraising appeals	<u>176,367</u>	270,502		
Net surplus from fundraising appeals	<u>515,367</u>	<u>388,417</u>		

#### (b) Application of funds for charitable purposes

During the year the entity achieved a net surplus of \$515,367 (2011 \$388,417) from fundraising activities defined under the Charitable Fundraising Act. This surplus contributed towards funding the following program operating deficits:

- Community education, awareness and social research	552,841	557,133
- Policy and advocacy	178,704	155,896
- Helpline and counselling	150,688	160,723
- Media, Library and information services	313,951	173,342

#### (c) Fundraising appeals conducted during the financial year

During both the 2011/2012 and the 2010/2011 financial years direct mail appeals were held at September (Spring), November (Christmas), March (Easter) and May (Tax appeal), plus in August 2010 an additional (non-event) appeal was held.

#### (d) Gross comparisons including fundraising not covered by the Charitable Fundraising Act

	Cost \$	Income \$	<b>2012</b> %	<b>2011</b> %
Total cost of reportable fundraising/Gross proceeds from reportable fundraising	176,367	691,734	25%	41%
Non-reportable:				
Bequests Other Donations Other Fundraising	25,556 439,225 85,667	650,767 721,208 187,340	4% 61% 46%	1% 69% 50%
Total cost of all fundraising/Gross proceeds from all fundraising	726,815	2,251,049	32%	43%

NOTE 9: ADDITIONAL INFORMATION FURNISHED UNDER THE CHARITABLE FUNDRAISING ACT, 1991 OF NSW (Continued)

	Cost \$	Income \$	<b>2012</b> %	<b>2011</b> %
(e) Gross comparisons of monetary figures and percentages				
Total cost of reportable fundraising/ Gross proceeds from reportable fundraising	176,367	691,734	25%	41%
Net surplus from reportable fundraising/ Gross proceeds from reportable fundraising	515,367	691,734	75%	59%
NB: Reportable fundraising excludes donations from members, unsolicited donations and bequests.				
(f) Service delivery cost ratios				
Expenditure ratio = Total cost of services/Total operating Expenditure	6,749,170	8,591,507	79%	79%
Income ratio = Total cost of services/Total operating Income	6,749,170	8,595,599	79%	80%

NB: Operating income excludes bequests and realised investment gains/losses.

NB: Cost of services includes all costs related to providing services to people living with dementia.

#### NOTE 10: EVENTS SUBSEQUENT TO REPORTING DATE

There have been no material events that would significantly affect the accounts of the Company in an adverse manner.

The market value of investments in listed corporations at 18 September 2012 was \$3,031,592

#### NOTE 11: DISCUSSION AND ANALYSIS OF THE SUMMARY FINANCIAL STATEMENTS

#### Information on Alzheimer's Australia NSW Summary Financial Statements.

The discussion and analysis is provided to assist members in understanding the summary financial statements. The discussion and analysis is based on Alzheimer's Australia NSW financial statements and the information contained in the summary financial statements has been derived from the full 2012 Financial Report of Alzheimer's Australia NSW.

#### NOTE 11: DISCUSSION AND ANALYSIS OF THE SUMMARY FINANCIAL STATEMENTS (CONTINUED)

#### Statement of Comprehensive Income

The surplus from ordinary activities after income tax for the year of \$290,396 was a \$96,793 increase from the surplus in the previous financial year. The main contributing factors to this result were:

- (a) State/Federal and non-government grants amounted to \$5,863,090 compared to \$4,967,029 received in 2010/2011
- (b) an increase in bequest income of \$276,701 from \$374,066 in 2010/2011 to \$650,767 in 2011/2012
- (c) impairment loss relating to investments of \$344,992, compared to reversal of impairment loss of \$414,100 in the previous year
- (d) realised investment losses of \$19,471 in 2011/2012 compared to \$489,826 in 2010/2011, and
- (e) capital grants from both government and non-government sources amounted to \$337,936 compared to \$48,678 in the previous financial year.

#### NOTE 11: DISCUSSION AND ANALYSIS OF THE SUMMARY FINANCIAL STATEMENTS (Continued)

State and Federal Government operating grants received increased by 19.3% to \$5,619,592. The percentage of operating government grants to total revenue, excluding bequests and loss on sale of investments, of 65.4% compares to 64.9% for 2010/2011.

#### Statement of Financial Position

Total assets increased by \$1,657,775 representing an increase of 12.2%. The increase was mainly attributable to the following:

- (a) The carrying value of financial assets increased during the year by \$2,163,487 due to government grants being received in advance, with counter balance being shown under trade and other payables
- (b) The balance of cash and cash equivalents decreased during the year by \$996,274 mainly due to increase in capital expenditure and net investments in term deposits of \$745,337, offset in part by increase in bequest income and grants received.

#### Statement of Cash Flows

Cash flows showed a significant decrease of \$1,434,998 compared to 2011, mainly due to increased capital expenditures of \$703,829 and net investments in term deposits of \$745,337.



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#### REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS

To the members of Alzheimer's Australia NSW

#### **Report on the Summary Financial Statements**

The accompanying summary financial statements of Alzheimer's Australia NSW, which comprises the summary statement of financial position as at 30 June 2012, the summary statement of comprehensive income, summary statement of changes in equity and summary statement of cash flows for the year then ended, related notes are derived from the audited financial report of Alzheimer's Australia NSW for the year ended 30 June 2012. We expressed an unmodified opinion on that audited financial report in our report dated 27 September 2012. That audited financial report and summary financial statements, do not reflect the effect of events that occurred subsequent to the date of our report on that audited financial report.

The summary financial statements do not contain all the disclosures required by Australian Accounting Standards. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial report of Alzheimer's Australia NSW.

#### Management's Responsibility for the Summary Financial Statements

The management is responsible for the preparation of the summary of the audited financial report in accordance with the basis described in Note 1.

#### **Auditor's Responsibility**

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which are conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

#### Opinion

In our opinion, the summary financial statements derived from the audited financial report of Alzheimer's Australia NSW for the year ended 30 June 2012, are consistent, in all material respects, with that audited financial report, in accordance with the basis described in Note 1.

**BDO East Coast Partnership** 

John Bresolin Partner

Sydney

2 November 2012

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**Shires:** 02 6452 3961

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Wagga Wagga: 02 6932 3095

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