DEMENTIA STRATEGY SUMMIT

Building capacity and quality frameworks for complex needs in a consumer-directed era
27th – 29th October, 2015
Sheraton on the Park, Sydney

Brought to you by Akolade in conjunction with:
TALKING ABOUT ALZHEIMER’S ACROSS AUSTRALIA
FIGHTDEMENTIA.ORG.AU

KEYNOTE SPEAKERS

Ita Buttrose AO OBE, National Ambassador, Alzheimer’s Australia

Sue Pieters-Hawke, National Ambassador, Alzheimer’s Australia, and Co-Chair, Ministerial Dementia Forum

The Hon. John Watkins, Chief Executive Officer, Alzheimer’s Australia NSW

Dr Susan Koch, Former Director, Royal District Nursing Service (RDNS) and Co-Chair, Ministerial Dementia Forum

Professor Siobhan Gregory, Director of Quality and Clinical Excellence, Hounslow and Richmond Community Healthcare NHS Trust UK

Gill Genet, General Manager, Careerforce NZ

Louise O’Neill, Branch Manager, Ageing & Sector Support, Ageing & Aged Care Services, The Department of Social Services

Alan Gravolin, Carer and Dementia Advocate, Alzheimer’s Australia NSW

Helga Merl, Nurse Practitioner Senior Manager, integratedliving Australia Ltd

Gary Barnier, Managing Director, Opal Aged Care

Daryl Sahl, Managing Director, Right at Home – Australia

Sally Lambourne, Senior Project Manager, Alzheimer’s Australia NSW

Michele Lewis, Chief Executive, mecwacare

Jennifer Marshall, Practice Development Consultant, Anglicare Southern Queensland

Lenore de la Perrelle, Senior Manager ACH Group Dementia Learning and Development Unit, ACH Group

Patricia Chew, Chief Executive Officer, St Catherine’s Aged Care Services

Therese Adami, Chief Operating Officer, KinCare

Kylie Hutchinson-Macgowan, Department Manager, Community, Carers and Social Inclusion, Uniting Care Wesley Bowden

Angie Robinson, National Manager Care Services, integratedliving Australia Ltd

Lisa Reynoldson, General Manager Residential Services, mecwacare

Danielle White, Manager Education and Sector Development, Alzheimer’s Australia NSW

Kristene Rice, General Manager Care Services, Anglican Retirement Villages

Daniella Greenwood, National Strategy and Innovation Manager, Arcare

Andrew Mills, General Manager, Marketing and Communications, Alzheimer’s Australia NSW

Brendan Moore, General Manager - Policy, Research and Information, Alzheimer’s Australia NSW

Steven Strange, Chief Executive Officer, Health Metrics

Trevor Crosby, Person Living with Dementia and Dementia Advocate, Alzheimer’s Australia NSW

Gold Sponsor:

Exhibitors:

HealthMetrics

Intelligent Solutions for Health & Aged Care

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Australian Journal of Dementia Care

H&A Hospital & Aged Care

DPS Publishing

Organised by:

Akolade
Dear Peers and Colleagues,

More than 342,000 people live with dementia in Australia and it is the second leading cause of death. Clearly, a discussion around organisational capacity is critical to the longevity of quality care.

Aged care providers must embrace an innovative approach to service provision and establish governance structures to improve care for people living with dementia throughout Australia.

Dementia care is core business for aged care providers and as the number of people living with dementia and the complexity of cases continue to increase, the delivery of integrated and responsive care will become even more crucial. I welcome this opportunity for sector-wide discussion into how the aged care industry can best respond to the growing and complex needs of Australians living with dementia.

Sincere regards,

Ita Buttrose AO OBE, National Ambassador, Alzheimer’s Australia

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**KEY BENEFITS OF ATTENDING:**

- Embedding guidelines for dementia care throughout your organisation
- Ensuring care is person centred and consumer directed
- How to develop your organisations capacity to provide optimal care for people with dementia
- How to ensure complex dementia care is core business
- Determining and implementing optimal approaches to care for people living with dementia
- Strategies to enhance quality of life for people with dementia in your care

**TESTIMONIALS:**

"I enjoyed the interaction and ability to work with others in the sector across the country, good learning environment"
- Silver Chain

"A very interesting and entertaining conference"
- ACT Health

"The event was well organised and the topics were highly relevant in an environment of change and uncertainty"
- UnitingCare lifeAssist

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**DELEGATE INDUSTRY AND SECTOR**

- Residential Aged Care (RAC) Providers
- Home and Community Care (HACC) Providers

**DELEGATE JOB TITLES**

- Dementia Care
- Operations
- Care Services
- Chief Executive / General Management
DAY ONE: TUESDAY 27TH OCTOBER 2015

8:00 Registration opens
8:30 Opening remarks from Chair
Andrew Mills, General Manager, Marketing and Communications, Alzheimer’s Australia NSW

DEMENTIA STRATEGY SUMMIT

8:40 CONSUMER STORY
The experience of receiving services
- Insight on the provision of care from a consumer perspective
- What can providers be doing to better support people living with dementia

Alan Gravolin, Carer and Dementia Advocate, Alzheimer’s Australia NSW

9:10 KEYNOTE
The increasing need for dementia services
- Examining the need for optimal care pathways for people living with dementia
- How will providers prepare, implement and manage caring for the increasing volume and complexity of Australians living with dementia

The Hon. John Watkins, Chief Executive Officer, Alzheimer’s Australia NSW

EXPLORING INTERNATIONAL PERSPECTIVES

9:40 INTERNATIONAL KEYNOTE
Introducing role which focus on qualitative outcomes
- Enhancing life experiences for people living with dementia
- Maintaining consistency across continuum of care; aged care and health care

Professor Siobhan Gregory, Director of Quality and Clinical Excellence, Hounslow and Richmond Community Healthcare NHS Trust UK

10:10 Speed networking session
- Delegates will be in pairs and have one minute to share their successes and challenges with one another – bring your business cards!

10:30 Morning tea

BUILDING ORGANISATION WIDE CAPACITY TO ENHANCE CARE

11:00 CASE STUDY
How to strengthen approaches to care via governance
- Establishing a framework for service provision across your organisation
- How to achieve results on the coalface

Michele Lewis, Chief Executive, mecwacare
Lisa Reynoldson, General Manager Residential Services, mecwacare

11:40 Responding to the changing needs of Australia’s ageing population
- Investing in training to prepare staff to provide quality services to people living with dementia
- Adopting a model of care to enrich each consumer’s individuality

Gary Barnier, Managing Director, Opal Aged Care

12:10 INTERACTIVE PANEL DISCUSSION
How to ensure complex dementia care is core business
- How to determine training needed to prepare staff for complex care provision
- Is complex dementia care part of day to day operations?

Panellists:
Gary Barnier, Managing Director, Opal Aged Care
Angie Robinson, National Manager Care Services, integratedliving Australia Ltd
Daniella Greenwood, National Strategy and Innovation Manager, Arcare
Professor Siobhan Gregory, Director of Quality and Clinical Excellence, Hounslow and Richmond Community Healthcare NHS Trust UK

12:45 A Consumer Perspective
- Sue will talk from a deep personal knowledge gained from her own personal experience and that of many other carers, to explore the opportunities for consumers in consumer directed care (CDC)
- Having learnt what doesn’t work, what do we want?

Sue Pieters-Hawke, National Ambassador, Alzheimer’s Australia, and Co-Chair, Ministerial Dementia Forum

1.00 Luncheon

1:50 Dementia support in retirement living
- How can retirement living provide care for people living with dementia
- Examining current capacity within retirement living providers

Brendan Moore, General Manager – Policy, Research and Information, Alzheimer’s Australia NSW

INSTILLING CONSUMER-DIRECTED CARE PRINCIPLES INTO DEMENTIA CARE

2:20 Embedding a customer service focus in your organisation
- Supporting CDC principles in dementia care and moving to a relationship focussed culture
- Balancing risk and choice
- Instilling an organisation wide focus on strengths, enablement and ability

Daniella Greenwood, National Strategy and Innovation Manager, Arcare

2:50 Dementia and the digital horizon
- How “intelligent” is your technology?
- Exploring and supporting the new paradigms of dementia care

Steven Strange, Chief Executive Officer, Health Metrics

3:20 Afternoon tea

3:40 Emphasising quality of life as key objective of all care provided
- Instilling and organisation wide focus on enablement and ability
- Assessing the consumer’s capacity for decision making
- How to enter into a formal capacity discussion

Angie Robinson, National Manager Care Services, integratedliving Australia Ltd

Helga Merl, Nurse Practitioner Senior Manager, integratedliving Australia Ltd

4:00 Dementia and the digital horizon
- How “intelligent” is your technology?
- Exploring and supporting the new paradigms of dementia care

4:20 Evidence based policy to support people living with dementia
- Governing strong leadership and culture to influence growth
- How to develop and implement effective guidelines for dementia care in your organisation

Dr Susan Koch, Former Director, Royal District Nursing Service (RDNS) and Co-Chair, Ministerial Dementia Forum

4:50 CLOSING KEYNOTE
Creating dementia friendly organisations
- Improving engagement and access to care for people living with dementia
- How to develop your organisations capacity to provide optimal care

Ita Buttrose AO OBE, National Ambassador, Alzheimer’s Australia

5.20 Closing remarks from the Chair and close of day one
DAY TWO: WEDNESDAY 28TH OCTOBER 2015

8:00 Registration opens

9:00 Opening remarks from Chair
Brendan Moore, General Manager – Policy, Research and Information, Alzheimer's Australia NSW

2:20 How to build capacity within your staff in a small facility?
• Encourage your staff to have fun, believe in their abilities and rejoice at their creativity
• Don't do it for them, empower them to do it themselves
• Say thank you! And say sorry when you stuff it up!
Patricia Chew, Chief Executive Officer, St Catherine's Aged Care Services

2:50 Guiding carers and employees through evolution
• Strategies to build capacity in carers
• How to educate and train your workforce
• Up skilling staff to ensure best practice care for people with dementia
Kylie Hutchinson-Macgowan, Department Manager, Community, Carers and Social Inclusion, Uniting Care Wesley Bowden

3:20 Afternoon tea

ENHANCING APPROACHES TO CARE THROUGH PARTNERSHIPS

3:50 Developing relationships to enable choice and control
• Entering into a three way partnership with people living with dementia, their family members and a service provider
• Exploring how aged care providers can encourage partnerships
• Illustrating the concerns and needs of people living with dementia and how we can build capacity and quality of life
Lenore de la Perrelle, Senior Manager ACH Group Dementia Learning and Development Unit, ACH Group

4:20 Living with dementia
A retired businessman & farmer Trevor is a son, husband, father & grandfather who now golfs, does yoga, sails, plays cricket & enjoys his family. He makes the most of life each day & with a positive outlook faces life's challenges as they occur. Trevor was diagnosed with early onset Lewy Bodys Dementia in November 2014 after being aware of cognitive problems for some years prior. He has completed the "Living with Memory Loss" program in July 2015 and is a willing advocate for Alzheimer's Australia NSW.
Trevor Crosby, Person Living with Dementia and Dementia Advocate, Alzheimer's Australia NSW

4:40 Closing remarks from the Chair and conference adjourns

DEMENTIA STRATEGY SUMMIT

POST-CONFERENCE WORKSHOPS: THURSDAY 29TH OCTOBER 2015

WORKSHOP A: 9:00AM-12:00PM
How to effectively govern and evaluate approaches to care

The workshop will provide your organisation with practical strategies to ensure your approach to care for people living with dementia is sound.

By leading discussion and exercises this workshop will assist you in embedding effective governance structures and a mechanism for evaluation of your programs.

Attend this workshop and take away
• Review your approach to caring for people living with dementia
• Map your current governance approach that underpins dementia care in your organisation
• Practical approaches to ensure consistency of care across your organisation
• Strategies to build capacity to evaluate dementia care
• Best practice examples of evaluation

Facilitated by:
Jennifer Marshall, Practice Development Consultant, Anglicare Southern Queensland

Jennifer has extensive experience working with both people who live with dementia and their support networks. Her experience has been further developed in positions ranging from Dementia Consultancy and assessment roles through to those focused upon Service Development, Research Coordination and Practice Development.

WORKSHOP B: 1:00PM-4:00PM
How to develop your organisation’s capacity to provide optimal care

With the number of people living with dementia expected to rise to 900,000 by 2050, aged care providers need to position their organisation to deliver best quality care.

This workshop will examine the need for organisations to reimagine their models of care for people living with dementia.

Attend this workshop and take away
• Embedding relationship-centred dementia care throughout your organisation
• Developing workforce competence to ensure best practice dementia care is delivered
• Building leadership capacity to support effective and innovative change

Facilitated by:
Danielle White, Manager Education and Sector Development, Alzheimer’s Australia NSW

Danielle leads the organisation’s team of highly experiences educators. Danielle is responsible for State and Commonwealth funding commitments in the areas of professional, family and community education.

Sally Lambourne, Senior Project Manager, Alzheimer’s Australia NSW

Sally is currently working to improve the experience for residents and carers as they move into aged care through a process of capacity assessment, reflection and action planning.

DID YOU KNOW?

3 in 10 people over the age of 85 are living with dementia

The direct health and aged care system expenditure on people with dementia was at least $4.9 billion in 2009-10

In Australia there is a new case of dementia every 6 MINUTES

Without a medical breakthrough, the number of people living with dementia is expected to increase to 900,000 by 2050

Statistics by Alzheimer’s Australia
DEMENTIA STRATEGY SUMMIT

REGISTRATION FORM – AGE03

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ALL PRICES ARE EXCLUDING GST

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EARLY BIRD DISCOUNTS
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AN ADDITIONAL 10% GST IS APPLICABLE ON ALL CHARGES

SAVE!
Choose between:

1. **EARLY BIRD DISCOUNT.** Register and pay by a deadline indicated above to achieve up to 20% SAVINGS on the Standard Rate. Registrations received without payment are ineligible for an Early Bird Discount and will be charged at the Standard Rate.

2. **TEAM DISCOUNT.**
   (i) Register 3 delegates and receive a 15% DISCOUNT off the Standard Price
   (ii) Register 4 delegates and receive the 5th ticket FREE off the Standard Price

For large group bookings, please email registration@akolade.com.au to receive a quote

3. **PARTNER DISCOUNT.**
   (i) Members of event partners are eligible for a 10% DISCOUNT off the current rate
   (Please see organisation for the discount code)

All group registrations must be from the same company, at the same time and for the same event. Registrants must choose between the most advantageous discount option. Only one discount scheme applies.

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Dates & Venue

**SYDNEY**
27th-29th October 2015
Sheraton on the Park
161 Elizabeth Street
Sydney NSW 2000 Australia

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**DATE & VENUE**

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27th-29th October 2015
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161 Elizabeth Street
Sydney NSW 2000
+61 (2) 9286 6000

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