

# **ANNUAL REPORT 2014**

**Alzheimer's Australia  
South Australia**

**FIGHT ALZHEIMER'S  
SAVE AUSTRALIA**

# THE ALZHEIMER'S AUSTRALIA SA BOARD 2013 - 2014



**A.P. (Tony) Newman**  
Chairman



**Kathryn Cunningham**  
Chief Executive Officer  
Public Officer  
Company Secretary



**Timothy White**  
Vice Chairman



**Bill Antonio**



**Alan Bevan**



**John Giles**



**Alison Kimber**



**Scott Langford**



**Jason Neave**



**Jenny Richter**  
Resigned 1st July 2014

# VISION

**A SOCIETY COMMITTED  
TO REDUCING THE IMPACT  
OF DEMENTIA**

# VALUES

**PROFESSIONALISM,  
INTEGRITY, COMMITMENT,  
TEAMWORK, INCLUSION**

# FUNDAMENTAL PRINCIPLES

- **Promote awareness and understanding**
- **Respect the human rights of people with the disease**
- **Recognise the key role of families**
- **Provide access to health and social care**
- **Stress the importance of optimal treatment after diagnosis**
- **Take action to prevent the disease, through improvements in public health**

# CHAIRMAN'S REPORT

# TONY NEWMAN

The Not for Profit Board exists to assure that the organisation runs properly, has integrity, protects its many constituencies, supports employees and assures competent management with evaluations that hold them accountable for their actions and performance.

The Alzheimer's Australia South Australia (AASA) Board well understands its role.

The Board continues to monitor developments with Australian Charities and Not for Profits Commission to ensure whatever direction is taken with this organisation, AASA will be fully compliant.

Quality accreditation to international and Australian standards is increasingly a requirement from our funders. The Board has supported AASA with the additional resources required to obtain and maintain these accreditations. Congratulations to all involved in obtaining the excellent results in 2014.

As outlined last year, we obtained approval from Burnside Council for the redevelopment of our facility to provide for our increased accommodation needs. Work is well underway and on both time and budget.

Under the leadership of Board member Alan Bevan and assisted by CEO Kathryn Cunningham, AASA has established an Expert Advisory Panel. The role of the Panel is to assist in identifying which of the current activities of AASA are most valued and also possible opportunities for the organisation to further contribute to addressing the challenges of dementia.

I formally acknowledge the excellent work Alan has done. This Panel will be the ongoing source of much valuable information as AASA works to ensure the services it offers are those most required by our clients.

The Chair of the Finance and Risk Committee and Vice Chairman of AASA, Tim White, will separately report on our financial results. As Tim will note, our association is in an excellent financial position. Given this, the Board has asked management to identify possible programs we could introduce where a portion of these funds could be applied with most benefit.

At a national level, Ita Buttrose stepped down after making a major contribution to our cause. Graeme Samuel, our new National President, comes to the role with a strong personal commitment and an outstanding record in Australian public and commercial life. On behalf of AASA, I look forward to working with Graeme and the National Board.

During 2014, Jenny Richter resigned from the AASA Board due to the increasing work load of her role in the Department of Health. Jenny was an excellent Board member during her time with us and she will be missed.

On behalf of the Board I thank all of those who volunteer with AASA. Your contribution is most appreciated. I make special mention of Team Tender Loving Carers.

I also acknowledge and thank the members of the Rosemary Foundation for both their personal and financial contribution to the work of AASA.

The people of AASA, led by our CEO Kathryn Cunningham, continue to inspire with their passion and dedication. Thank you.

Finally thanks to my fellow Directors. It is a pleasure to work with each of you.

**A.P. (TONY) NEWMAN**  
Chairman



# CHIEF EXECUTIVE OFFICER'S REPORT

# KATHRYN CUNNINGHAM

I am pleased to announce another year of solid growth and expansion.

Congratulations to all our staff and volunteers for their efforts in 2014, together we have all achieved great things.

## HIGHLIGHTS FOR 2014

### • CONTINUATION OF ALL GOVERNMENT FUNDED SERVICES

### • HOME AND COMMUNITY CARE (HACC) AUDIT

AASA was compliant in all areas. The reviewers were impressed and verbally commented on how professional and committed all staff are.

### • SAI GLOBAL AUDIT - ISO9000:2008

The Audit was completed with no non-conformances and only six {6} minor opportunities for improvement identified. The Auditor specifically commented on how the staff culture had changed for the positive and staff now are embracing and utilising the whole organisation systems and processes. Some of the comments from the report are:

- "AASA executive, management team and staff were able to demonstrate an enthusiasm for the implemented system and ongoing benefits gained at an organisational level".
- "The Board and senior management group have a strong and genuine commitment to the development, maintenance and improvement of the Quality Management System with the objective of ensuring the effective delivery of services to clients and customers, including the Australian Government".

### • LAUNCH OF YOUR BRAIN MATTERS

### • ROLL OUT OF OUR RESOURCE "IS IT DEMENTIA" TO ALL ANZ EMPLOYEES NATIONALLY

### • PROVISION OF EMPLOYMENT OPPORTUNITIES FOR PEOPLE WITH YOUNGER ONSET DEMENTIA IN AUSTRALIAN DISABILITY

### • LAUNCH OF DEMENTIA FRIENDLY COMMUNITIES

- Onkaparinga City Council
- Pt Lincoln City Council

### • ESTABLISHMENT OF DEMENTIA FRIENDLY WORKING GROUPS IN METROPOLITAN AND REGIONAL SOUTH AUSTRALIA

### • ESTABLISHMENT OF A MEMORY HUB WITH ONKAPARINGA COUNCIL

### • LAUNCH OF THE LGBTI DISCUSSION PAPER "DEMENTIA, TRANSGENDER AND INTERSEX PEOPLE: DO SERVICE PROVIDERS REALLY KNOW WHAT THEIR NEEDS ARE?"

# SECURING OUR FUTURE

## HIGHLIGHTS FOR 2014 (continued)

- **CONSUMER FORUMS ROLLED OUT ACROSS SOUTH AUSTRALIA**
- **THE ROLLOUT OF A NATIONAL VIDEO CONFERENCING PROJECT FOR DBMAS**
- **PARTNERSHIP DEVELOPMENT WITH THE DISABILITY SECTOR TO EXPAND DEMENTIA TRAINING**
- **DEMENTIA CHAMPIONS DINNER (PARLIAMENT HOUSE)**

This year the AASA Board made a decision to broaden our scope of delivering services in South Australia. Two {2} Dementia Palliative Care Workers will be employed to assist people in the process of palliative care.

Compliance has been a major necessity as changes continue to take place in the Government arena.

I would like to acknowledge the outstanding contribution and commitment of our people during a very demanding year.

An enormous thank you must go to our donors, friends and corporate sponsors who support AASA, we could not achieve all we do without your generosity.

I look forward to continued organisational growth in the next financial year.

**KATHRYN CUNNINGHAM**  
Chief Executive Officer



# SUCCESSFUL INITIATIVES 2014

## DEMENTIA BEHAVIOUR MANAGEMENT ADVISORY SERVICE

The Dementia Behaviour Management Advisory Service, South Australia (DBMAS SA) was successful in winning funding under contract from the Department of Social Services to build the videoconferencing capability of DBMAS nationally. This project initiated by South Australia involves the national review of existing systems, design of a new collaborative model and deployment and training across the DBMAS service nationally, with the aim of enhancing direct service delivery to clients of DBMAS and providing a platform for national collaboration.

### VIDEOCONFERENCING INFRASTRUCTURE NATIONAL

The project is due for completion in early 2015, with the outcomes of delivering an enhanced DBMAS service nationally in addition to a capability which can be leveraged across other Alzheimer's Australia SA services to enhance the service and support provided to clients particularly in rural and remote areas of South Australia.

## LESBIAN, GAY BISEXUAL TRANSGENDER AND INTERSEX

### **A Discussion Paper: Dementia, Transgender and Intersex People: Do Service Providers Really Know What Their Needs Are?**

Transgender and intersex people are often the invisible minority within the LGBTI community. While they would share many of the same issues as LGBTI people generally, what are their special needs and considerations? The discussion paper is the result of a literature review conducted by AASA in an attempt to answer this question.

From the findings, many older transgender and intersex people are estranged from their birth families as a consequence of being transgender and intersex. Many will have no children, so many older transgender and intersex people will be alone as they age and need to rely even more on health and aged care services.

The discussion paper has been disseminated nationally and was launched officially at the national LGBTI conference in October 2014. It is envisaged that the paper will raise awareness that will lead to further research to gain a greater understanding of the needs of transgender and intersex people.

## YOUNGER ONSET DEMENTIA

### NORTHERN RANGERS DAY RESPITE PROGRAM

In 2013 a service gap was identified for those living with younger onset dementia in the northern area of Adelaide. As a result a partnership between Alzheimer's Australia SA and ECH was developed and the 'Northern Rangers Program' concept was born.

The Northern Rangers is an out and about day care program in which all activities are client driven. Clients are empowered to make their own choices and activities are implemented based on their unique needs.

Extensive forward planning has been made so that one week is spent in house at Smithy's whilst the other week is spent on an outing exploring various parts of Adelaide that they normally would not have experienced. In house activities include various art and craft, billiards and indoor bowls, quiz sessions, movie days and cooking. There are also many themed days in which clients are encouraged to participate. The program promotes client independence and also aims to reduce the carer burden. The feedback that the program has received to date has been incredible.

The benefits this program provides are promoting socialization with age appropriate activities, reducing the risks of social isolation as a result of having younger onset dementia, promoting independence and getting the most out of life and also encouraging strong working relationships between two organisations that share the same aim.

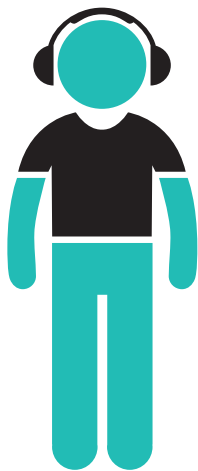
*"Rachel advised that her father has never looked happier and seems to have a confident spring to his step"*

*Rachel O'Brien (July 2014) Carer*



**Calls  
Offering Assistance  
16,019**

**“ This Is How We Have  
Continued The Fight Against  
Dementia In South Australia  
Over The Past Year! ”**



**Youngest  
Person Helped  
15**



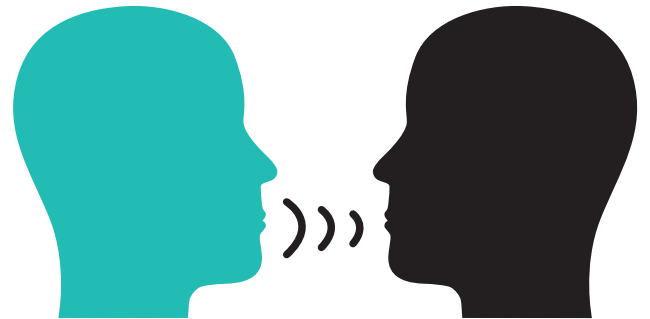
**Oldest  
Person Helped  
103**





**People  
From 65 Countries  
Assisted**

**Face To Face  
Assistance Meetings  
3,278**



**Education & Information  
Session Participants  
5,132**

**Total Service Interactions  
with People (all forms of contact)  
33,558**

**South  
Australian  
Families  
Assisted  
3,126**



# TREASURER'S REPORT 2014

# ACHIEVE

## FINANCIAL REPORT FOR THE YEAR ENDED 30<sup>TH</sup> JUNE 2014

I am pleased to present Alzheimer's Australia SA Financial Report for the year ended 30th June 2014.

The Board is extremely mindful of the importance of ensuring that there is a balance between allocating resources to run programs against ensuring that we have a strong balance sheet to weather the uncertainty of government funding.

The balance sheet of Alzheimer's Australia SA as at 30th June 2014 continues to be strengthened and reflects an appropriate level of cash to offset various funding risks assessed by the Board.

Alzheimer's Australia SA recorded a surplus of \$350,233 for the financial year ended 30th June 2014. With this excellent report the Board have already approved additional resources to be employed in the palliative care area.

The Rosemary Foundation allocated a sum of \$300,000 to Alzheimer's Association this financial year. The Rosemary Foundation for Memory Support Inc. is the capital fund investing monies for the long term benefit of AASA.

Your Association has therefore finished the year in a strong financial position to allow it to continue to provide and increase services in the ensuing years.

**TIM WHITE**

Chairman Finance and Audit Committee

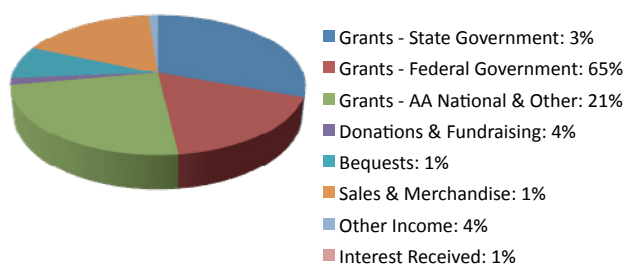
# FINANCIALS 2014

## INCOME & EXPENDITURE FOR THE YEAR ENDED 30<sup>TH</sup> JUNE 2014

Income	2014	2013
Grants & funding	6,998,014	6,094,980
Donations, bequests & fundraising	421,902	608,615
Sales (net)	24,941	29,860
Interest received	113,580	124,596
General trading income	321,082	343,016
Asset disposal & revaluation (net) gain	2,811	7,545
Capital income	-	-
	<b>7,882,330</b>	<b>7,208,612</b>
Expenditure		
Depreciation	67,936	79,625
Fundraising expenses	41,577	93,294
Grants & scholarships	4,076	1,489
Marketing, promotion & newsletter	190,086	350,247
Office & administration	401,383	450,296
Programs, client expenses & resources	1,320,107	1,004,481
Property, maintenance & environment	246,606	209,157
Salaries, wages & related costs	5,167,482	4,540,296
Contributions to Rosemary Foundation	92,844	201,380
	<b>7,532,097</b>	<b>6,930,265</b>
<b>Surplus for the year</b>	<b>350,233</b>	<b>278,347</b>

## PAYMENTS RECEIVED

**\$7,882,330**



## PAYMENTS MADE

**\$7,532,097**



## **Alzheimer's Australia SA Inc**

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[www.fightdementia.org.au](http://www.fightdementia.org.au)

**National Dementia Helpline 1800 100 500**

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