

**UNDERSTAND ALZHEIMER'S**  
**EDUCATE AUSTRALIA**

**ACT**  
**ANNUAL**  
**REPORT**  
**2010-11**

## Vision

Our vision is for a society committed to the prevention of dementia, while valuing and supporting people living with dementia.

## Mission

To provide services to people living with dementia, their families and carers.

## Values

We value:

- The worth of every individual
- Strength through unity with respect for diversity
- Cooperative relationships
- Organisational integrity
- Responsiveness, innovation, creativity and flexibility
- The contribution of all people involved with our work.

## Patron

Sir David Smith

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## President/Chairman's Report

The 2010-11 year has seen a number of changes. The most obvious one to most members and clients is that our new CEO, Jane Allen, joined us in July 2010. This is a pretty fundamental change for us as Jane is only the second CEO we have had. Our observation is that Jane has fitted in very well with our organisation, staff and client groups; and we count ourselves lucky to have found someone who is passionate about our work and is able to interact so well with all our stakeholders and continue to engender a culture and environment of welcoming friendliness and support.

Another new and exciting change is the rebranding of Alzheimer's Australia to be launched on 13 October 2011! The new branding will be implemented nationally during 2011-12 for new and revised publications and as needed when we reprint existing material. Alzheimer's Australia ACT has adopted the new branding and this Annual Report is one of the very first documents to be published under our new identity. I hope you find the new look inspiring and energising. You will hear more at the AGM from Board Member Jeff Lamb about the rebranding exercise and anticipated outcomes.

The Board has continued to focus on strengthening governance systems and improving operational efficiency. This includes approving a Delegation of Authority in relation to operations and expenditure for the organisation and adopting a Board Charter and Code of Conduct. Directors have undertaken various education activities on good governance for not-for-profit organisations conducted by the Australian Institute of Company Directors to improve the capabilities of our Directors in fulfilling their role and responsibilities.

Careful management of our funds is vital. We continue to closely monitor financial performance along with service performance on a monthly basis. As part of this management we have adopted an approach whereby we have sought contributions from clients of one of our programs and limited expenditures which do not reduce services in others to allow us to make the greatest quantum of resources available for service delivery. We are also renewing focus on education for service providers in the community as a core activity of the organisation, with particular focus on generating fee-for-service opportunities. The hard work and support of the staff in implementing such changes and minimising costs has produced a modest surplus of \$21,699 for the 2010-11 year (compared to a deficit of \$51,800 in 2009-10).

Our Strategic Plan was reviewed and endorsed this year and aligned with the Alzheimer's Australia Statement of Strategic Intent. The Board will undertake a more thorough strategic planning workshop in early 2012 to ensure we are well placed to take up opportunities arising from the Australian Government's National Health and Aged Care Reform agenda.

We have continued to support the information technology changes implemented nationally by Alzheimer's Australia in 2010. In particular, we are an active participant in and contributor to the Alzheimer's Australia website and national email address integration projects. This includes the new branding and appearance of the website. In addition, we have implemented two phases of The Care Manager (TCM), a client database management system as part of the national implementation of this software program. We are already seeing reporting and national consistency benefits from this work.

In the early parts of 2011 the Australian Government released the draft and final Productivity Commission reports into *Caring for Older Australians*. We provided comment on these reports to the Commission and have followed up on the recommendations with relevant Government Ministers. At the national level, Alzheimer's Australia has also been engaging in discussions with Ministers and Shadow Ministers and other politicians in light of what we see as particularly disappointing outcomes in the last Australian Government Budget. AlzACT are active participants and supporters of the *Fight Dementia Campaign* to ensure that the voice of those living with dementia and their carers and those who care about them are heard. We most certainly will not resile from that responsibility!



Michael Pedler

# Chief Executive Officer's Message

My first year at Alzheimer's Australia ACT (Alzheimer's ACT) has been an exciting, busy and challenging year. I have learned a new language of acronyms, managed to get my head around multiple funding streams and services, and more importantly I have enjoyed getting to know our staff and clients, their families and carers.



I have been warmly welcomed and supported by the Board and I want to thank, in particular, our President and Chairman, Michael Pedler for his advice and guidance on matters of governance, leadership and management and for sharing his deep knowledge about the complex environment in which we operate.

It has been a pleasure working with our committed and caring staff who have embraced change and been prepared to give new ways a go. I am grateful to you all for having the courage to implement strategies to increase income through the introduction of client contribution fees and proactively seeking new funding opportunities and to limit expenditure in a number of administrative areas to ensure a better financial outcome for Alzheimer's ACT in 2010-11. We achieved a modest surplus of \$22,000 due to these fiscal initiatives.

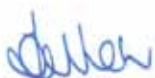
When I commenced in July 2010 we were preparing for Dementia Awareness Week and World Alzheimer's Day, probably the most significant event in our annual calendar. The high calibre national and international speakers that Alzheimer's Australia host throughout the year continues to build on our knowledge of dementia and to inspire us. Some of the greatest minds in Australia and from around the world are working together to unlock the mystery that is dementia and to make a difference in the lives of people with dementia and those that care for them.

I entered Alzheimer's Australia at a time of unprecedented change. Alzheimer's Australia launched a new national website in December 2010 with a totally new look and feel and improved functionality. We are all looking forward to the launch of our new, fresh and powerful identity at a march on parliament on 13 October 2011. Through our national *Fight Dementia Campaign* we hope to send a strong message to politicians to make dementia a national health priority and to raise awareness of dementia and its impact on society in the broader community.

In 2010-11 we embraced technological change with the implementation of The Care Manager (TCM) a client management database system and signed up to an Alzheimer's Australia Information Computer Technology national agreement for the management of the website, TCM and emails.

Those who have visited our Kaleen offices will be aware that we have outgrown our premises. Alzheimer's ACT, Alzheimer's Australia National Office and a property consultant are working together to source more suitable premises in a central location in Canberra to provide better facilities for our clients, staff and all who access our services.

It is such a privilege and pleasure to work in an organisation that is focussed on human service. There is no doubt that we are operating in challenging times but it is also a time of reform and opportunity and I look forward with great optimism to the years ahead.



Chief Executive Officer  
Alzheimer's Australia ACT

## How we assist people with dementia, their families and carers

Our team of dedicated and skilled staff provides a wide range of services for people with dementia, their families and carers. These include:

- In-home respite, which is provided for families who cannot access mainstream respite services;
- Social support for people with early stage dementia and younger onset dementia through a range of activities that allow continued participation in the community;
- The Living with Memory Loss Program, a six week program providing information, education and support for families and friends of those with early stage dementia;
- Carer support groups offering practical help, information and emotional support;
- Counseling for people with dementia and their families providing practical strategies for coping with both emotional and other events that impact on their lives;
- The Mobile Respite Response Team provides information, education and support for families wishing to continue caring for their loved one with dementia at home;
- The Dementia Behaviour Management Advisory Service provides education for carers and assessment and case management for people with dementia exhibiting changed behaviours;
- The National Dementia Helpline is available to people concerned about personal memory loss, changed behaviours or memory loss in family members or others, care staff and the wider community; and
- Education Services provides education and training for family carers, people with dementia, staff in aged care facilities, allied health professionals and the broader community on dementia and associated issues.



## Our Role in the community

The Dementia and Memory Community Centre (DMCC) provides monthly workshops and activities on memory, dementia and behaviour management designed for different target groups and information programs on prevention of dementia. Information stands are held at various events, displays are installed at public libraries, and support groups are run for people with dementia and their carers. The DMCC also organises presentations of the Mind Your Mind® dementia risk reduction program, hosts multicultural days and managed the Alzheimer's Australia ACT annual Open Day.

## What our programs provided in 2010-11

### The National Dementia Support Program

- 67 people accessed the counseling program for 85 one-on-one sessions
- 28 people accessed group counseling sessions
- 48 clients received support through five carer support groups
- 4 Living with Memory Loss courses conducted through the Early Stage Dementia Program
- 388 calls received on the National Dementia Helpline

### Home and Community Care Program

- 5128 hours of social support
- 3362 trips through transport to access social support
- 1724 hours of client assessment and co-ordination
- 3604 hours of counseling, support, information, and advocacy

### National Respite for Carers Program

- 6958 hours of brokered respite
- 175 clients supported by the Mobile Respite Response Team

### Education Services

- 49 family carers attended 5 family carer education sessions
- 683 aged care professionals attended education and training courses/workshops
- 222 people attended community education sessions
- 740 people accessed information from information stands

### Dementia Behaviour Management Advice Service

- 123 persons with Behavioural and Psychological Symptoms of Dementia (BPSDs) provided with case management
- 98 people accessed information and advice
- 400 plus aged care service providers/carers accessed education sessions





## Mobile Respite Response Team (MRRT)

The Mobile Respite Response Team is an innovative, flexible and short-term service provided to clients in their home. The MRRT team consists of two team members who are able to concentrate separately on the essential factors in a caring relationship - the care recipient and the person caring for them. MRRT responds to changing needs of the person with dementia and their carer(s) with the provision of flexible one-on-one respite, either in their home or other suitable environment. Simultaneously, the second team member is able to provide information and education to support the carer.

MRRT presents carers with respite options to enable the person with dementia to stay in their home for longer, reduce carer burden and enable the family carer to continue their caring role for a longer period. This includes assistance with visiting respite care, residential facilities and day programs.

MRRT is able to focus on issues surrounding the caring role and/or the psychological symptoms of dementia, working on strategies to address changing behaviours and how to manage stress.

The goal of the MRRT service is to improve the quality of life for the person with dementia and those caring for them. MRRT is able to do this by ensuring that the person with dementia is receiving care and services that are appropriate to their needs, providing referral and introduction to available services within the community.

During the past 12 months there has been an increase in referrals to this service, indicative of the service's reputation and usefulness within the community. Of note, there has been an increase in referrals for the Culturally and Linguistically Diverse (CALD) community.







## Education Services

The aim of the Education services is to provide dementia education, training and awareness to the Canberra community including:

- Health professionals and others working in the aged care and community care sectors;
- Family carers;
- People with dementia; and
- The general community.

Education services also keeps educational materials regarding the latest research on all topics related to dementia.

Education services provide free training as well as fee-for-service sessions.

### Education and Training for professionals

Training courses for staff from residential aged care facilities included topics such as:

- An overview of dementia;
- Changes in behaviour and capacity and their effects on people with dementia and their carers;
- Dementia and palliative care;
- Elder abuse; and
- Support for family members of people with dementia.

Training in dementia-specific needs was delivered to staff at the Department of Health and Ageing, CIT (Canberra Institute of Technology) students, Pastoral Carers and Disabilities ACT staff.

### Education and Training for people with dementia, families and carers, and the broader community

Topics covered at our monthly family carers' courses included:

- Orientation to dementia;
- Effective communication;
- Changed behaviours and strategies for managing changed behaviours; and
- Daily activities for leisure and pleasure for people with dementia.

On occasion, education was delivered to a group of couples or to members of a single family.

Community education and information sessions included a Beyond Blue course in collaboration with COTA (Council of the Ageing), Partners in Depression and a course on Dementia and Sexuality. Other dementia education sessions were delivered to the Lion's Club, the Hungarian community, Canberra libraries, Red Cross volunteers and sessions for people from Culturally and Linguistically Diverse (CALD) groups. Information and education was also available to participants at the Multicultural Festival.

The Mind Your Mind® (MYM) program was included in all community education sessions.

A community forum was also conducted to discuss the latest research on Dementia.

Several education and training sessions were delivered jointly with other Alzheimer's Australia ACT staff.

Education staff participated in Dementia Awareness Week (DAW) and the annual Alzheimer's ACT Open Day. Education staff also delivered a module in the DBMAS (Dementia Behaviour Management Advisory Service) Capacity Building program.

## **ACT Dementia & Memory Community Centre (DMCC)**

The ACT Dementia & Memory Community Centre (DMCC) has continued to provide information and awareness both at the Kaleen office and in the broader community. A one day session on Mind Your Mind® was held for Dementia Awareness Week (DAW) and clients were given the opportunity to sample homemade finger food from one of the DMCC library books. Other talks included sessions on Enduring Power of Attorney and Beyond Blue - Understanding Depression.

Several information and awareness stands were held around Canberra - two of these were at the Multicultural Festival and Seniors' Week.

The annual Open Day held on 8 December 2010 was a great success. AlzACT received a multicultural seniors' grant of \$5,000 from the ACT Department of Disability, Housing and Community Services. Approximately 150 people attended the popular event.

The event was widely publicized through advertising in the Chronicle, the Fridge Door (Canberra Times), the Alzheimer's Australia website, Communities On-line, mailouts to multicultural organisations and providers, and broadcasts through our regular email networks. Information about AlzACT's comprehensive range of services was provided on the day in the following ways:

- Written material was accessible in the foyer/reception area;
- 20 staff were available to provide one-on-one information and to answer enquiries;
- The What's On booklet was provided to participants.

Stalls included gardening, produce, preserves, crafts, coffee and gelato van. Asian, Greek, Italian and BBQ food was provided free of charge. Activities included upper body massage, silk scarf dying, and manicures. Entertainment was provided by the Giralang Primary School Children's Choir in partnership with the ANU School of Music, an Irish musician, guitarist, and a Scottish piper.

Dementia Awareness Week provided an opportunity to set up information stands at the Canberra Hospital, Calvary Hospital and eight community libraries. A morning tea was also held at the Hotel Realm and attendees were entertained by kindergarten children from the Giralang Primary School Choir. The guest speaker for DAW was Professor Henry Brodaty.

## **Living with Memory Loss Program**

The Living with Memory Loss Program is a six week education, information, and support program for people with early stage dementia, who acknowledge their diagnosis. Those wanting to attend are encouraged to bring a family member or friend along with them.

The Living with Memory Loss Program offers peer support, reduces the sense of isolation, enhances self esteem and increases knowledge.

The Living with Memory Loss Program covers topics such as: what is dementia, the impact of dementia, practical strategies for living positively with a memory problem, information about AlzACT services, and other services within the ACT community.

There is a waiting list for the Living with Memory Loss Program. This is due both to an increased interest in participating in the program and to the fact that more people are seeking a diagnosis of dementia much sooner.

Early intervention is empowering for people with dementia as it allows them to plan for their future and to make their wishes known while they still have decision-making capacity.

Special thanks to ACT geriatricians/psychogeriatricians for their referrals to the program and to Dr Sue Richardson for her continued participation and support for the program.





## Dementia Behaviour Management Advisory Service (DBMAS)

The role and function of DBMAS is to provide information advice and support to carers, people with dementia, service providers and care staff. The DBMAS team also provides assessment and short term case management including behaviour management.

DBMAS has responded to regular requests for information and advice to family members/carers, service providers, residential aged care facilities and other individuals and services involved in the care of people with dementia.

DBMAS has continued to work with clients residing in residential facilities across the ACT, assisting care staff to minimise and manage changed behaviours associated with dementia. The team has also provided assistance in the home/community environment to develop strategies in response to behaviours exhibited in this environment. There has been an increase in numbers of referrals to the service for behavioural intervention in the client's own home. This reflects the trend for increasing numbers of older people, including those with dementia, being able to remain in their own homes supported by community services and requires that linkages and partnerships with other agencies are developed and maintained.

In the area of education, the team delivered a five-day Capacity Building Program to local aged care providers, presenting on a broad range of dementia related topics including challenging behaviours, delirium, pain, nutrition, hydration and sexuality. The DBMAS Manager was invited to present a paper on delirium and dementia in the Northern Territory in May 2011.

Brokerage funds continued to be accessed by DBMAS clients to improve their quality of life. This includes specialist services such as nutritionists, occupational therapy, massage therapy, personal carers, and more recently, art therapy.



## ACT Respite Links Program

The Respite Links Program provides unique and tailored respite to support carers of people with dementia who find it difficult to access mainstream services.

The Respite Links Program is a consortium with Carers ACT and Community Options with AlzACT as the lead agency. Carers ACT provide short term, emergency and one-off support; Community Options provide case management and long term support for those who need more complex support and AlzACT provides program administration and co-ordination and long term support, as well as one ongoing carer support group.

The services for Respite Links clients are purchased through external providers. The Respite Links co-ordinators ensure that the support staff have the skills and knowledge necessary to care for people with dementia as well as being sensitive to needs of carers. It is important that the support is positive not only for the carer to enable them to have a break, but also for the person with dementia to ensure they are able to spend time doing something they enjoy.

Co-ordinators of the consortium meet on a regular basis to discuss new referrals, ongoing client support and to share resources and knowledge. This ensures the best outcome for clients of the program - carers and people with dementia.

The Respite Links Program continues to be busy, with an increase in demand as each year progresses. For the first time since this program commenced in 2000 it was necessary to introduce a waiting list for new clients due to such a high demand for services for people whose needs are individual and unique. Early in 2011, AlzACT introduced client contribution fees for the Respite Links Program. This is a once a month fee irrespective of how many services are delivered in the month. Without exception these fees were accepted by service recipients. No client is refused a service because of an inability to pay a contribution fee and arrangements are in place for clients who experience financial difficulty.

Prior to the end of the financial year, Respite Links clients were offered one-off spring cleaning for their homes and several clients took up this service. We have also been able to purchase a range of assistive technology to assist carers in their caring role. The assistive technology and equipment is available on loan for trial before going to the expense of purchasing items to assist the carer to maintain their caring role for as long as possible. An example of assistive technology and equipment is sensor mats that let the carer know if the person with dementia gets out of bed.

One of the benefits of the Respite Links Program is that client support can commence gradually for say two hours a week and increase as needs arise. This slower pace is often more acceptable to clients as it allows them to build a rapport with the service provider and become used to support.

Support from the Respite Links Program is tailored to the client's needs and can range from domestic assistance, to personal or social respite. The aim of the program is to support the carer in their caring role and to keep the person with dementia in their own home for as long as possible.

## The National Dementia Helpline

The National Dementia Helpline is a 24-hour telephone service providing support, information and advice about memory loss, dementia and associated issues. It is often the first point of contact with our organisation. Calls to the National Dementia Helpline are answered by our professional staff who understand people's concerns and can provide practical up-to-date information and advice.

The National Dementia Helpline staff can facilitate referrals to other agencies as appropriate and connect clients to programs provided by AlzACT and the broader community. Staff have access to a comprehensive range of national resources, such as Help Sheets, publications and current research findings.

Helpline calls are received increasingly from people of Cultural and Linguistically Diverse backgrounds (CALD), as well as younger people with dementia and those concerned about their memory.

This support can make a positive difference in the lives of people with dementia, their families and carers.

## Dementia Links

### Life doesn't end when dementia begins...

The Dementia Links Project provides relevant and meaningful social support to people diagnosed with early stage dementia through a range of activities.

The objectives of the Dementia Links Project are:

- To maintain and enhance the skills of the person diagnosed with dementia;
- To retain and/or restore the person's social roles in the community;
- To improve/maintain the person's quality of life; and
- To allow people diagnosed with dementia to maintain their independence.

The groups meet weekly to enjoy various activities designed to meet the different needs and interests of the clients. Examples of activities include morning teas, picnics, massage, shopping expeditions, visits to beautiful nurseries, and various exhibitions.

Some clients have been introduced to other community services that may play important roles in providing resources and support in the future.

We'd like to say a huge thank you to our wonderful volunteers who assist us in this program.

We look forward to many more adventures.

## Counseling Service

Our service is holistic, offering counseling and support to carers and people with dementia, and involves face-to-face counseling sessions, home visits, phone interviews and group contacts. In order to provide the required co-ordinated and skilful support, constant liaison with other programs in AlzACT including the Mobile Respite Response Team (MRRT) and the Dementia Behaviour Management Advisory Service (DBMAS) is maintained.

There has been an increase in the number of families where a parent has a diagnosis of younger onset dementia. To address this, there has been a focus on working with other members of the organisational team to discuss their needs and identify and obtain resources to support them.

A second focus has been on early intervention. By establishing contact with families as early as possible after the diagnosis, the counseling relationship becomes a normal and integral part of support for families and strengthens their resilience and capacity to cope with the illness and maintain quality of life for as long as possible.



## Relationship Re-engagement Program

Existing programs of AlzACT have identified an increase in the number of younger people diagnosed with dementia and a need to provide a variety of programs and activities to support them within the community.

AlzACT applied for and gained funding through a National Dementia Support Program for a Service Access Liaison Officer (SALO) to provide small group activities which are appropriate for people with younger onset dementia, their carers and families. This program provides carers with a range of support including an opportunity for couples to have dinner together, as well as opportunities for children of people with younger onset dementia to have group outings and/or a family outing.

A secondary focus was on the need to develop partnerships with service providers who provide residential services and day programs for people with younger onset dementia. In addition we are developing a training manual for Diversional Therapists and activities staff working with people with younger onset dementia who are living in residential aged care facilities.

## Consumer Advisory Committee

The Alzheimer's Australia ACT Consumer Advisory Committee is a forum for people with early stage dementia and for carers of a person with dementia. The committee meets six times a year to discuss and provide feedback on issues of concern that have been identified by Alzheimer's Australia, the ACT Government, the Commonwealth Government and people with dementia, their families and carers. A representative from the Committee also sits on the National Consumer Advisory Committee (NCAC), which is comprised of people with dementia and carers from each state and territory, staff from Alzheimer's Australia, and researchers from the Dementia Collaborative Research Centres.

In the past year, the ACT Consumer Advisory Committee considered the Productivity Commission's draft and final reports into *Caring for Older Australians* and provided feedback to the national committee. Other topics discussed at these meetings included the redevelopment of the new Alzheimer's Australia website and a new national branding strategy. They are also active participants in the national *Fight Dementia Campaign* and they considered the *Australian Government's National Health Reform Agenda*.



## Acknowledgements

Thanks to all our supporters who gave so generously throughout the year. Without your financial support, sponsorship, and giving of time we could not continue to provide for our clients' increasing needs.

Anonymous x 4	Garrard, A	Mann, A
Airservices Australia	Gentle, N	Mann, M
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Widdowson, J  
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Woolstencroft, J & Wylks, C  
Wurm, W & A  
Young, R

## Donations - In Memory

Anonymous x 29  
Abbott, J & P  
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Molina, F  
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MP Tax Staff Welfare Fund  
Molina, F  
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Trezise, K  
Trimarchi, I  
Whitelaw, E

## Donations - Payroll Giving

AGL  
Orica

## Donations - Special

Allen, Jim  
Donation of a new piano  
Zarka, Rudi  
Better Music Pty Ltd  
Discounted piano supply and  
delivery





## **INDEPENDENT AUDIT REPORT TO THE BOARD MEMBERS OF ALZHEIMER'S AUSTRALIA ACT INCORPORATED**

### **Report on the Financial Report**

We have audited the accompanying financial report of Alzheimer's Australia ACT Incorporated (the Association) which comprises the statement of financial position as at 30 June 2011, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies, other explanatory notes and the statement by members of the board.

#### *Board's Responsibility for the Financial Report*

The Board of the Association is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the *Associations Incorporation Act 1991 (ACT)*, and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

#### *Auditor's Responsibility*

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Association's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### *Auditor's Opinion*

In our opinion, the financial report gives a true and fair view of the financial position of Alzheimer's Australia ACT Incorporated as at 30 June 2011, and its financial performance and cash flows for the year then ended in accordance with Australian Accounting Standards – Reduced Disclosure Requirements and the *Associations Incorporation Act 1991*.



Shane Bellchambers  
Partner  
PricewaterhouseCoopers

14 September 2011

Alzheimer's Australia ACT Incorporated  
**Income and Expenditure Statement**  
for the year ended 30 June 2011

	<b>2011</b>	<b>2010</b>
	<b>\$</b>	<b>\$</b>
<b>INCOME</b>		
ACT Home & Community Care	481,497	468,526
Aust Government - Dept Health & Ageing		
National Dementia Support Program	373,948	313,699
National Respite for Carers Program	614,088	607,753
Dementia Community Grants	23,324	5,371
Dementia Behaviour Management Advisory Service	417,902	361,839
Dementia Training Resource	-	5,009
Multicultural Open Day	4,550	-
AA ACT Contribution	28,030	26,964
Resources	750	1,789
Donations/Fundraising	25,649	26,980
Education/Training	13,258	12,957
Client Contributions	3,785	4,854
Management Fee	222,110	299,615
Membership	2,563	2,054
Other	34,831	45,113
<b>TOTAL INCOME</b>	<b>2,246,285</b>	<b>2,184,494</b>
<b>EXPENSES</b>		
Audit & Accounting	10,510	14,650
Depreciation	12,926	17,462
ACT Home & Community Care	492,687	493,469
Aust Government - Dept Health & Ageing		
National Dementia Support Program	392,130	320,561
National Respite for Carers Program	628,714	626,034
Dementia Community Grants	-	5,398
Dementia Behaviour Management Advisory Service	419,662	365,532
Dementia Training Resource	-	209
Multicultural Open Day	4,563	-
*Other	263,394	392,999
<b>TOTAL EXPENDITURE</b>	<b>2,224,586</b>	<b>2,236,314</b>
OPERATING SURPLUS/(DEFICIT)	21,699	(51,820)
OPENING ACCUMULATED FUNDS	223,335	275,155
CLOSING ACCUMULATED FUNDS	245,034	223,335

\* Other expenses include:

Salaries & wages (Administration)	\$178,995
Advertising/Marketing/Recruitment	\$33,152
AlzACT Contributions to Overspent Programs	\$28,030





**DISCLAIMER OF OPINION**

**To the members of the Alzheimer's Australia ACT Incorporated**

The additional financial data presented on pages 20 and 21 is in accordance with the books and records of the Alzheimer's Australia ACT Incorporated, which have been subjected to the auditing procedures applied in our audit of the Association for the year ended 30 June 2011.

It will be appreciated that our audit did not cover all details of the additional financial data. Accordingly, we do not express an opinion on such financial data and no warranty of accuracy or reliability is given.

Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than the Alzheimer's Australia ACT Incorporated) in respect of such data, including any errors or omissions therein however caused.

A handwritten signature in blue ink, appearing to read 'Shane Bellchambers', is written over a light blue horizontal line.

Shane Bellchambers  
Partner  
PricewaterhouseCoopers

14 September 2011



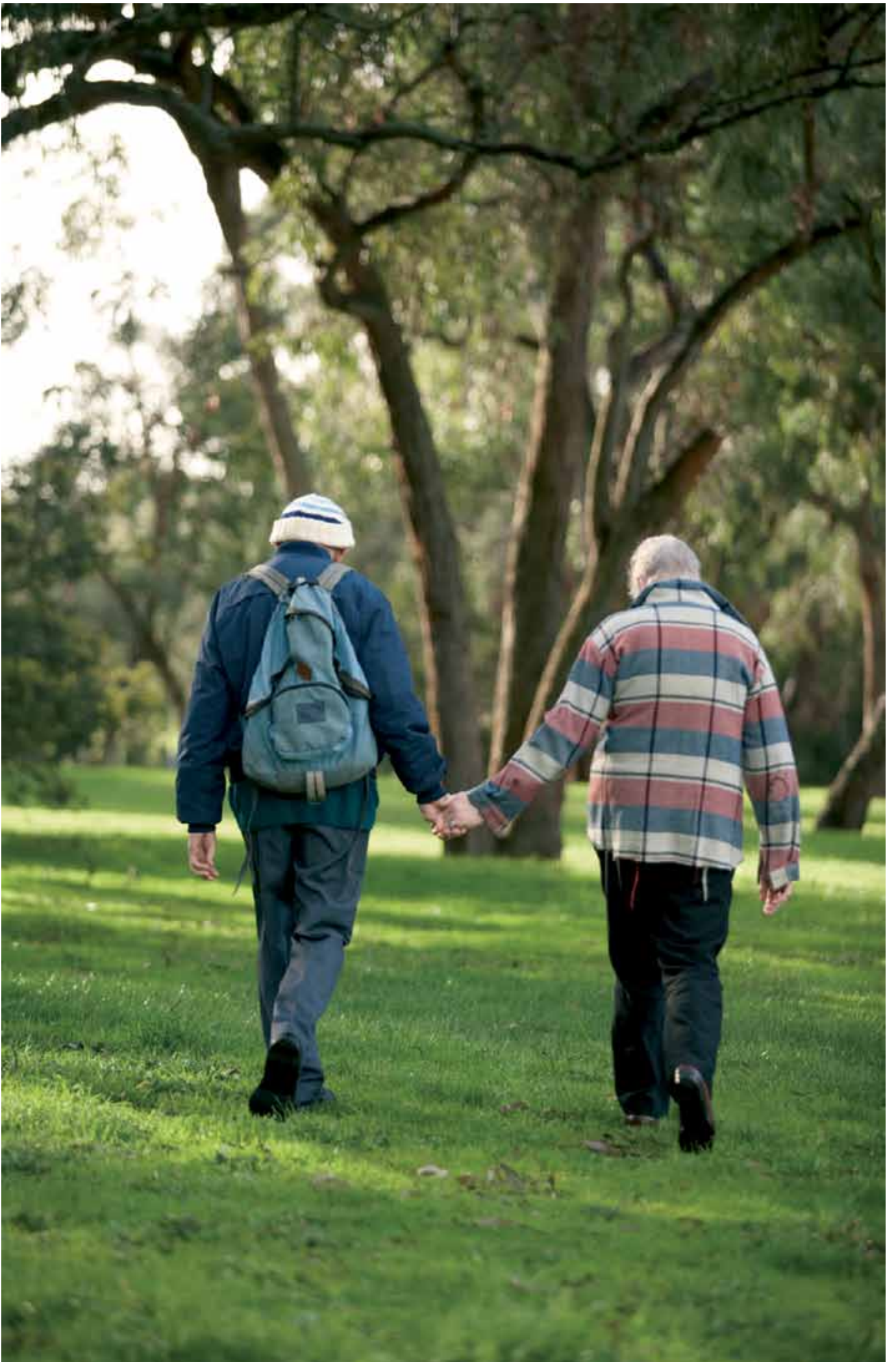
**Alzheimer's Australia ACT**

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Facsimilie 02 6255 0499

**Email [ACT.Admin@alzheimers.org.au](mailto:ACT.Admin@alzheimers.org.au)**



# **FIGHT ALZHEIMER'S FOR AUSTRALIA**

National Dementia Helpline

1800 100 500