Changing Dementia Care Practices in a Community Based Organisation

Judith Basile

Dementia Clinical Nurse Consultant MECWA
1. Dementia an organisational priority
3. Outcomes
4. Practical involvements with specific programs
5. Future Planning
MECWA began in 1959, as a volunteer group in the Malvern area to meet the needs of elderly citizens.

Today – community not – for – profit

Community Care, Home Care & Residential
1. Dementia: An Organisational Priority

- Dementia National Health Priority
- Increasing consumers with Dementia
- Capacity to achieve best practice
Developing the Strategic Plan

National Ageing Research Institute - NARI
Current Dementia Care Capacity
Recommendations for changes
Best Practice Template – Community & Residential
Nurse Advisor Role for the Organisation
2. Dementia Clinical Nurse Consultant

- Promote “best practice”
- Clinical leadership
- Implementation of Dementia Strategy
Dementia
CNC Initial Activities

- Recommendations → Action Plan
- Dementia Steering Committee
- Assessment & Coordination Forums
- Family & Friends forums
- Policy & Procedures
- Review best practice templates (audits) from programs
- Establishing links with stakeholders related to client care continuum
Initially ……

- Information & Communication
- Meet & Greet – Key staff / programs
- 1:1 Support & Mentoring
- Dementia Specific Education & ongoing dissemination of information
- Special Presentations
4. Outcomes

- Sample Policy & Procedure Manuals implemented – integration
- Dementia CNC Referral – document /process
- “Best Practice Templates” – Annually
- Dementia CNC – Community & Residential Management Meetings
- Evaluation framework.
Practical Implications of the Dementia CNC Role

- Dementia Specific Programs ---

- Olive Miller House
  “changing rooms”
Practical Implications of the Dementia CNC Role

- Dementia Specific Programs ---

- Burke Rd. Day Centre
  “changing rooms”
Practical Implications of the Dementia CNC Role

- Liaise with external referral sources for best outcomes for clients living with dementia –
  - Aged Care Assessment Service
  - Daughter interstate
  - Existing home care staff
  - Transition into day centre program.
Practical Implications of the Dementia CNC Role

Project involvement with Residential facilities

- Review entry protocols and transition processes.
5. Future Plans

- Consolidation & integration of current activities, roles & responsibilities.

- Expanding the mentoring role and support as a proactive process, not just reactive driven

- Annual Dementia focus by the organisation
Managerial Support & strategic implementation

Clinical focus to support the project activities and engagement of staff participation

Flexibility & innovation to engage a cross section of staff

Engaging staff with inclusive practice – involvement / consultation
Contact details

Judith Basile
Dementia Clinical Nurse Consultant
MECWA
judith.basile@mecwa.org.au
(03) 9563 6226