



ECH Community Services

Building a 'Toolbox' for Community Care Workers

**Heather James, ECH Inc
South Australia**

The 'Toolbox'



Behaviour management

Meaningful activity



Team

Behaviour Management

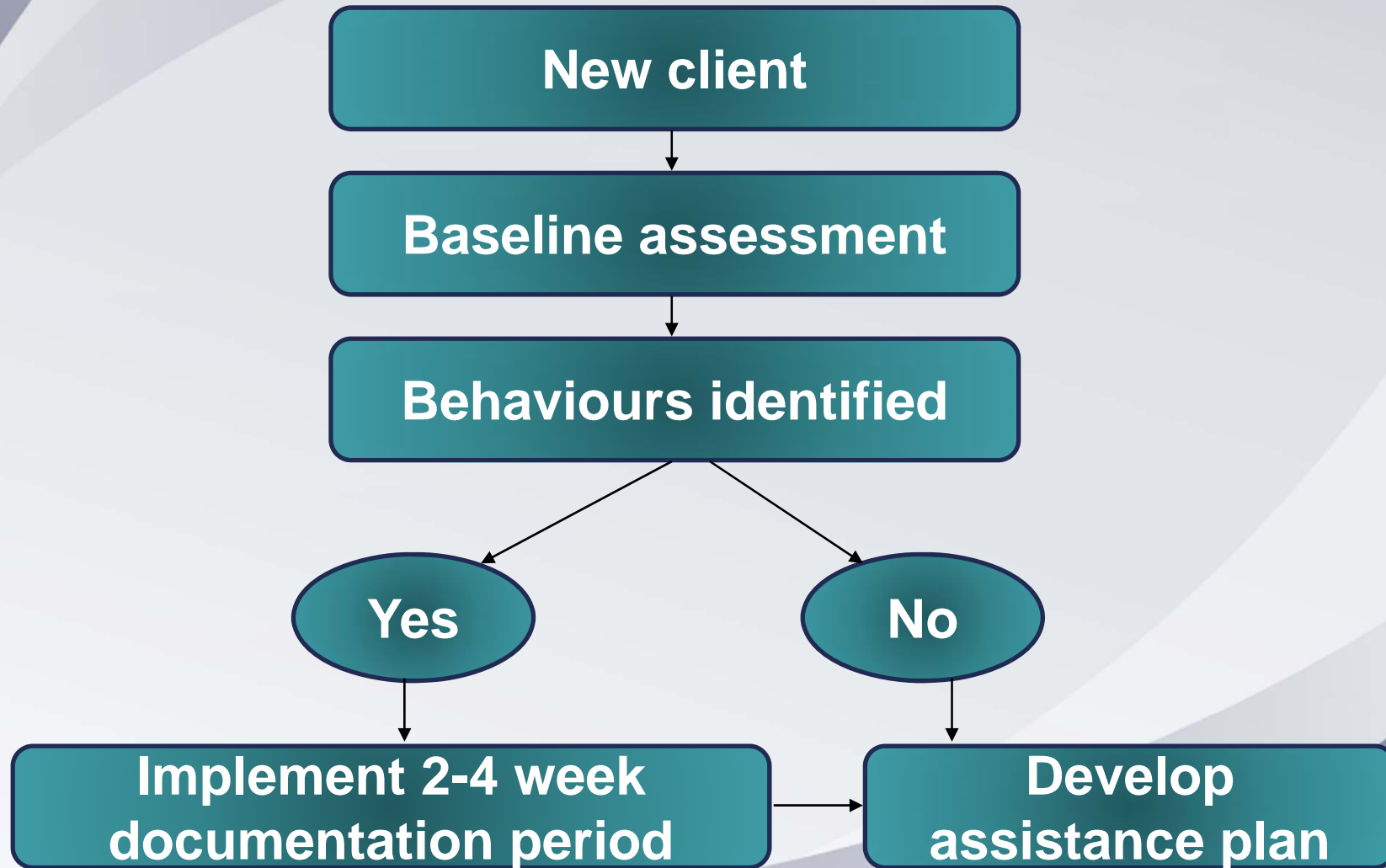


 **Assessment tool – which one??**

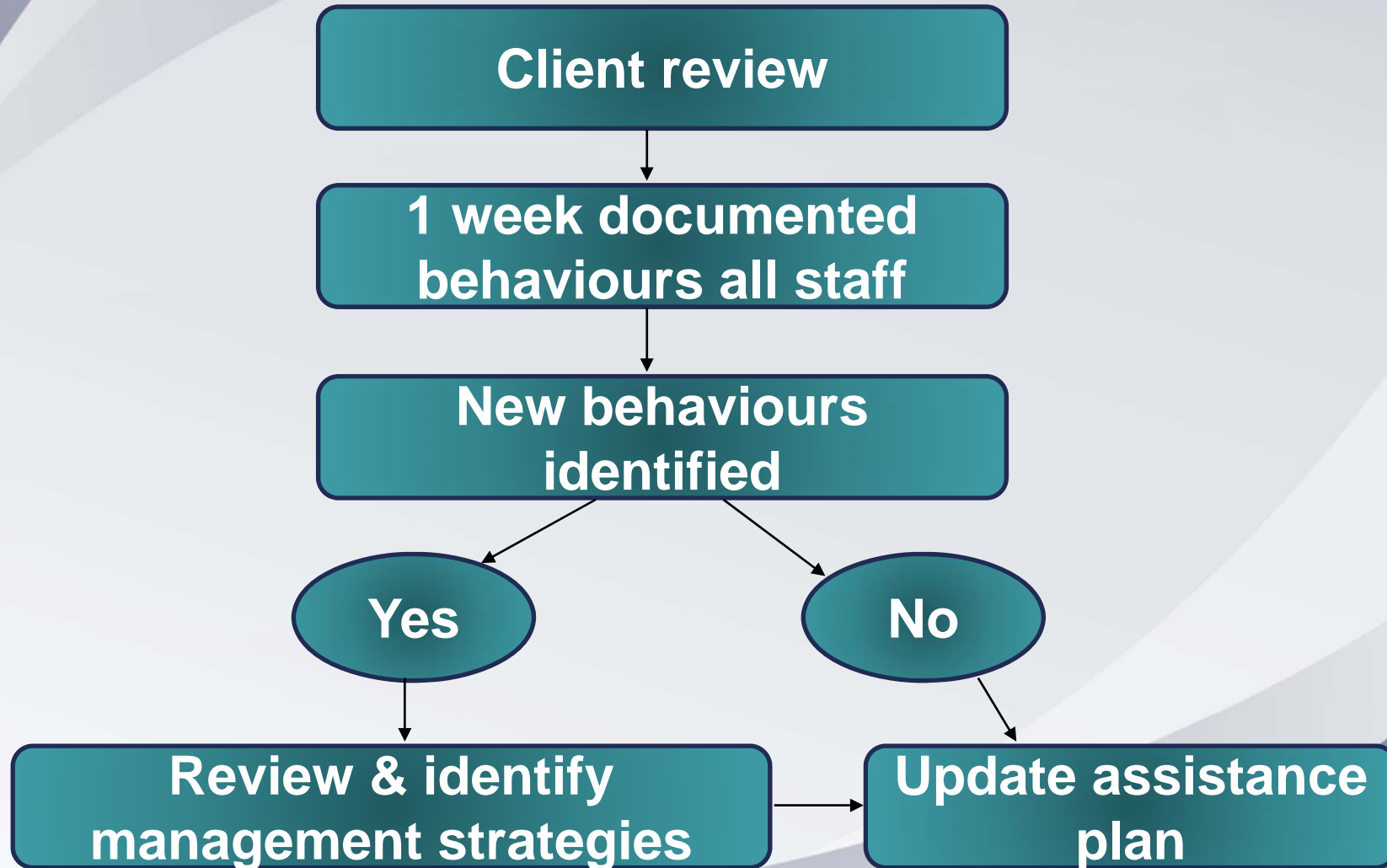
 **How much?**

 **How often ?**

The process



The process cont...



The toolbox for clients



Books

CDs & DVDs



Time



Family & friends



Life stories



Music

Art & Craft

Cooking



Developing the team



 Involve staff across all levels

 Ensure there are opportunities to contribute

 Formal and informal meeting agendas

Toolbox for Community Care Workers



- Person centred
- Support
- Multi layer assessment
- Teamwork
- Care planning
- Training
- Meaningful activity resources



The Toolbox at work



•Three client stories.....



independent living units | community services | residential care



Thank you

Heather James

hjames@ech.asn.au

ECH's Purpose

To provide quality affordable
homes and support
to enrich the lives of older people.

independent living units | community services | residential care